Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

From: Air Policy - Politique de transport aerien
Sent: Fri, 26 Jun 2026 19:38:35 +0000
To: Blake, Hilary (TC/TC)
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC; Little, Jennifer (she,her | elle,la) (TC/TC); Voortman, John (TC/TC); Leblanc, Maude-Emmanuelle (TC/TC); Lones, Ben (TC/TC); Hartley, Nicholas (TC/TC); Bett, Jason (he,him | il,lui) (TC/TC); Perron, Héloise (TC/TC); Drouin, Mélanie (TC/TC); Richard, Christina (TC/TC); Leroux, Julie (TC/TC); Jackson, Caitlin (she,her | elle,la) (TC/TC); TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Dear Hilary,

Please see the updates below. Please note that,this report includes stats captured up to 12:00 p.m. today.

Nothing major to flag today, other than that we are starting to receive formal written submissions from organizations, at least two since Tuesday, supporting the broader modernization of the airport. This information has been captured on the second slide.

- CCM – 15451: BillyBishop_Consultation_Update_June8_to_26.pptx

Thank you,

Hina

From: Blake, Hilary (TC/TC) <hilary.blake@tc.gc.ca>
Sent: Tuesday, June 23, 2026 3:43 PM
To: Air Policy - Politique de transport aerien <airpolicy-politiquedetransportaerien@tc.gc.ca>; Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Voortman, John (TC/TC) <John.Voortman@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: RE: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

PROTECTED B / PROTÉGÉ B

Tx! Has been shared w DMO

From: Air Policy - Politique de transport aerien <airpolicy-politiquedetransportaerien@tc.gc.ca>
Sent: Tuesday, June 23, 2026 3:40 PM
To: Blake, Hilary (TC/TC) <hilary.blake@tc.gc.ca>; Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Voortman, John (TC/TC) <John.Voortman@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Dear Hilary,

Please find below today's consultation update for MinO, including stats captured up to 12:00 p.m. today.

With respect to coordinated campaign emails, we are seeing a similar pattern to last week. Of the 343 new emails received, [redacted] 21 (1) (b)

As a new addition, the first slide now includes a bar chart showing that survey participation has declined significantly compared with the first few days following the launch.

- CCM – 15451: BillyBishop_Consultation_Update_June8_to_23.pptx

Thank you,

Hina

From: Blake, Hilary (TC/TC) <hilary.blake@tc.gc.ca>
Sent: Friday, June 19, 2026 3:46 PM
To: Air Policy - Politique de transport aerien <airpolicy-politiquedetransportaerien@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Voortman, John (TC/TC) <John.Voortman@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: RE: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Tysm! I shared this w DMO

From: Air Policy - Politique de transport aerien <airpolicy-politiquedetransportaerien@tc.gc.ca>
Sent: Friday, June 19, 2026 3:22 PM
To: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Voortman, John (TC/TC) <John.Voortman@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Good afternoon, Team,

Please see the DG-approved today's consultation update here: CCM – 15451:
BillyBishop_Consultation_Update_June8_to_19.ppt

Thank you,

Hina

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Hina Patel
Administrative Officer | Agent(e) administratif(ve)
Air Policy | Politique aérienne
Transport Canada | Transports Canada
hina.patel@tc.gc.ca
Government of Canada | Gouvernement du Canada
Cell: 343-575-6051

From: Blake, Hilary (TC/TC) <hilary.blake@tc.gc.ca>
Sent: Tuesday, June 16, 2026 5:23 PM
To: Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Cc: TC.F NCR ACE DGO / BDG RCN F.TC <ACEDGO-BDG@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; Trainor, Jitka (TC/TC) <jitka.trainor@tc.gc.ca>
Subject: RE: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Tx! I shared this w DMO & we will flag to Serge for awareness as well

---

From: Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>
Sent: Tuesday, June 16, 2026 5:20 PM
To: Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Cc: TC.F NCR ACE DGO / BDG RCN F.TC <ACEDGO-BDG@tc.gc.ca>; TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; Trainor, Jitka (TC/TC) <jitka.trainor@tc.gc.ca>
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Hi Leanne, ADMO colleagues:

Please find below the link to today's consultation update for MinO, which includes statistics captured up to 12:00 p.m. today. We have included an additional slide showing the increase in coordinated campaign emails – this was discussed at the MinO brief earlier today.

CCM – 15451: BillyBishop_Consultation_Update_June8_to_16.ppt

Many thanks,
Jennifer

From: Air Policy - Politique de transport aerien <airpolicy-politiquedetransportaerien@tc.gc.ca>
Sent: Friday, June 12, 2026 2:08 PM
To: Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Little, Jennifer (she,her | elle,la) (TC/TC) <jennifer.little@tc.gc.ca>; Voortman, John (TC/TC) <John.Voortman@tc.gc.ca>; Leblanc, Maude-Emmanuelle (TC/TC) <maude-emmanuelle.leblanc@tc.gc.ca>; Lones, Ben (TC/TC) <ben.lones@tc.gc.ca>; Hartley, Nicholas (TC/TC) <Nicholas.Hartley@tc.gc.ca>; Bett, Jason (he,him | il,lui) (TC/TC) <jason.bett@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>; Drouin, Mélanie (TC/TC) <Melanie.Drouin@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Leroux, Julie (TC/TC) <julie.leroux@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)

PROTECTED B / PROTÉGÉ B

Dear Leanne,

Please see A/DG-approved update here: CCM – 15450:
BillyBishop_Consultation_Update_June8_to_12.pptx

(attached for easy access as well)

Thank you,

Hina

Hina Patel
Administrative Officer | Agent(e) administratif(ve)
Air Policy | Politique aérienne
Transport Canada | Transports Canada
hina.patel@tc.gc.ca

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Government of Canada | Gouvernement du Canada
Cell: 343-575-6051

From: Tangen, Leanne (TC/TC) <leanne.tangen@tc.gc.ca>
Sent: Tuesday, June 09, 2026 4:12 PM
To: TC.F NCR ACE DGO / BDG RCN F.TC <ACEDGO-BDG@tc.gc.ca>
Cc: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>
Subject: FW: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)
Importance: High

Hi ACE,

MinO has followed up and has requested a summary that will need to updated 2x per week as per below. First iteration due tomorrow by 3pm to ADMO. Working in conjunction with Comms colleagues.

Thank you,
Leanne

From: Marsan, Nora (TC/TC) <nora.marsan@tc.gc.ca>
Sent: Tuesday, June 09, 2026 3:55 PM
To: TC.F NCR AC ADMO / BSMA RCN F.TC <ACADMO-BSMA@tc.gc.ca>; Comms Ministerial Services / Services Ministériels Comms (TC/TC) <TC.CommsMinisterialServices-ServicesMinisterielsComms.TC@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: MinO Brief Follow-Up: BBTCA Engagement Planning (15448, 15450 & 15451)
Importance: High

Good afternoon Policy and Comms colleagues,

We have received a follow-up from MinO regarding the BBTCA planning brief held today.

Context:

- MinO requested a summary of stats on the survey responses and what the emails look like on the consultation to help them inform the centre.
- This summary is required on an ongoing basis every 2 to 3 days.

Due Dates and CCM:

- **First iteration due to DMO tomorrow June 10th, 2026 – (CCM:** 15448)
- Second due to DMO on Friday, June 12th, 2026 – (CCM: 15450)
- And then 2x a week, moving forward (Tuesdays and Fridays), until further notice – (CCM: 15451)

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Thank you,

Nora Marsan
Student | Étudiante
Policy & Issues Management Directorate | Groupe des politiques et de la gestion des enjeux
Office of the Deputy Minister | Cabinet du sous-ministre
Transport Canada | Transports Canada
nora.marsan@tc.gc.ca
[redacted]

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

From: Steele, Patrick (TC/TC)
Sent: Wed, 10 Jun 2026 19:16:44 +0000
To: Brown Deschamps, Meghan (TC/TC); Marsan, Nora (TC/TC); Comms Ministerial Services / Services Ministériels Comms (TC/TC)
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC; Piche, Simon (he,him | il,lui) (TC/TC); Casey, Kristina (TC/TC); Casey, Ashley (TC/TC); Lowes, Robert (TC/TC); Leblanc, Maude-Emmanuelle (TC/TC); Voortman, John (TC/TC); Lones, Ben (TC/TC); Hartley, Nicholas (TC/TC)
Subject: RE: URGENT MinO Brief Follow-Up: BBTCA Engagement Planning (15444)
Attachments: Response for BBTCA.docx

Hi Meghan,

Attached is our response, which includes a public environment analysis that can inform why this consultation is receiving such attention. The analysis on authentic vs. inauthentic respondents was informed by our very helpful colleagues in SDG, in addition to our own analysis. I've copied them here.

Note, we are seeing a plateau of responses already. We had just under 30k responses when I got to work at 7:30 this morning and are sitting at 35,400 right now. Much slower progression than 30k in the first 24-36 hours.

Patrick Steele

Manager, Strategic Planning and Insights, Communications Branch
Transport Canada | Government of Canada

Gestionnaire, Planification stratégique et perspectives, Direction générale des communications
Transports Canada | Gouvernement du Canada
patrick.steele@tc.gc.ca | 343-553-5045


From: Steele, Patrick (TC/TC) <Patrick.Steele@tc.gc.ca>
Sent: Wednesday, June 10, 2026 1:18 PM
To: Brown Deschamps, Meghan (TC/TC) <meghan.browndeschamps@tc.gc.ca>; Marsan, Nora (TC/TC) <nora.marsan@tc.gc.ca>; Comms Ministerial Services / Services Ministériels Comms (TC/TC) <TC.CommsMinisterialServices-ServicesMinisterielsComms.TC@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>; TC.F NAT AE Strat Planning and Insights / Plan Strat et Perspectives NAT F.TC <AEStratPlanningAndInsights-PlanStratEtPerspectives@tc.gc.ca>
Subject: RE: URGENT MinO Brief Follow-Up: BBTCA Engagement Planning (15444)

Hi Meghan, response coming up very shortly.

Patrick Steele

Manager, Strategic Planning and Insights, Communications Branch
Transport Canada | Government of Canada

Gestionnaire, Planification stratégique et perspectives, Direction générale des communications
Transports Canada | Gouvernement du Canada
patrick.steele@tc.gc.ca | 343-553-5045


From: Brown Deschamps, Meghan (TC/TC) <meghan.browndeschamps@tc.gc.ca>
Sent: Wednesday, June 10, 2026 1:16 PM
To: Marsan, Nora (TC/TC) <nora.marsan@tc.gc.ca>; Comms Ministerial Services / Services Ministériels Comms (TC/TC) <TC.CommsMinisterialServices-ServicesMinisterielsComms.TC@tc.gc.ca>; Steele, Patrick (TC/TC) <Patrick.Steele@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: RE: URGENT MinO Brief Follow-Up: BBTCA Engagement Planning (15444)

Hi there,

Checking in on this request and looping in Patrick directly as I know he was looking into this with survey monkey!

Thanks,
M

Meghan Brown (she/her/elle)

Director, Policy and Issues Management
Office of the Deputy Minister
Transport Canada / Government of Canada
meghan.browndeschamps@tc.gc.ca / Cell: 343-550-5059

Directrice des politiques et de la gestion des enjeux
Cabinet du sous-ministre
Transports Canada / Gouvernement du Canada
meghan.browndeschamps@tc.gc.ca / Mobile: 343-550-5059

From: Marsan, Nora (TC/TC) <nora.marsan@tc.gc.ca>
Sent: Tuesday, June 09, 2026 3:36 PM
To: Comms Ministerial Services / Services Ministériels Comms (TC/TC) <TC.CommsMinisterialServices-ServicesMinisterielsComms.TC@tc.gc.ca>
Cc: TC.F NCR XM Issues Management / Gestion des enjeux XM RCN F.TC <XMIssuesManagement-GestiondesenjeuxXM@tc.gc.ca>
Subject: URGENT MinO Brief Follow-Up: BBTCA Engagement Planning (15444)
Importance: High

Good afternoon Comms colleagues,

Apologies for the tight turnaround.

We have received a follow-up from MinO regarding the BBTCA planning brief held today.

Context:
MinO has requested to have a captcha added to the survey page.

Due date: Wednesday, June 10th at noon

Reference number: 15444

Thank you,

Nora Marsan
Student | Étudiante
Policy & Issues Management Directorate | Groupe des politiques et de la gestion des enjeux
Office of the Deputy Minister | Cabinet du sous-ministre
Transport Canada | Transports Canada
nora.marsan@tc.gc.ca
[redacted]

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public Environment Analysis

The quick surge in responses to the Billy Bishop Toronto City Airport consultation can be attributed to the high-level of public awareness and interest that were driven by provincial government actions, broad media coverage with prominent influencers, protests, and a highly engaged social media environment. We have seen media coverage on this topic for several weeks. While the level of engagement is significant, it is not unprecedented. Transport Canada has experienced similar surges in public participation on issues that attract broad public interest, such as the headlight glare consultation.

Since launch on Monday, June 8th, the consultation has been featured in 14 unique articles across Canadian news outlets. Coverage volume has not varied widely day over day—instead remaining steady as the week has progressed. 50% of unique articles have come from Ontario news sources, including both local newspapers and Toronto bureaus of national media outlets. The Toronto Star has accounted for roughly 29% of total consultation coverage through columns and follow-up reporting since the survey first launched. The remaining half of coverage stemmed from national sources (36%), namely the Canadian Press, and Canadian travel news sites (14%) like Open Jaw and PAX Nouvelles.

Overall, media coverage of the consultation was mixed. Approximately 64% of articles were neutral in tone, largely reporting on the consultation process and information contained in the departmental news release. Some reporting also noted both the potential economic benefits of airport expansion and concerns from waterfront residents about community impacts.

The remaining 36% of coverage was negative. Criticisms focused primarily on the timing of the consultation, with commentators arguing it was launched before clear federal or provincial positions and detailed project plans were available. Some questioned the consultation's value due to a perceived lack of specificity in the survey and suggested it may be intended to provide governments with additional time to develop their positions. A smaller number of articles also raised concerns about the reliability of results given the survey's open and anonymous format.

To date, the department has received three media calls on the consultation.

Engagement on Transport Canada's social media platforms has been substantial, particularly on Facebook. We have seen over 120,000 impressions on our posts, over 500 post comments and replies, and 300 shares. Overall sentiment on social media is negative towards expansion, specifically about the opposition of jets, distrust of the consultative process, and the desire to protect the waterfront and quality of life. Significant and targeted discussion has also been observed on Reddit.

Authentic/inauthentic responses

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Transport Canada has conducted a thorough analysis with our Service and Digital Group, with our survey platform provider (SurveyMonkey), and have compared the sentiment across all the platforms. Based on this analysis, survey responses are authentic. This conclusion is based on the following:

- The volume of survey responses aligns with web and social media traffic and questions, as well as the ratio of email submissions to the generic inbox.
- The consultation profile page has become the most visited page on TC since the launch of the consultation.
- We do not see any irregularities with style/tone/formatting of the responses. Responses are not copied and repeated, instead input provided is different, reflecting individual participants' unique input.
- Average time for survey completion is several minutes, and open-ended question responses are seen as generally unique, both of which are indicators of active survey participants.

While we have seen several duplicative responses, that is not uncommon in popular consultations and there is limited examples of it in this particular case.

There is no ability to add a CAPTCHA to the survey, but there is an ability to use a password to access it. We do not recommend going this route as it may deter input and give the appearance TC wants to limit feedback to certain people, affecting the process and reputation of the organization. We can, however, add a CAPTCHA to consultations hosted on the Let's Talk Transportation platform, which will be in place for all consultations as of Monday, June 22, and moving forward by default.

At this time, there is no evidence that changes to the survey are required. We will continue to monitor responses closely and will immediately investigate any irregularities should they emerge.

The methodology that SDG pursued as part of their analysis includes:

- Exported CSV files of the data, then wrote custom scripts to conduct data analysis.
- The data was loaded in a temporary database all answers for each question were isolated to find high frequency answers. Few duplicates were found, which would not be bot behaviour. The result was that for the most part, the answers were unique.
- Traffic analysis on tc.canada.ca was consulted on Google Analytics to find correlation in website traffic and survey responses.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

From: Steele, Patrick (TC/TC)
Sent: Wed, 10 Jun 2026 19:03:06 +0000
To: TC.F NCR AE Social Media / Medias sociaux RCN F.TC; Media Monitoring / Suivi Médiatique (TC/TC); TC.F NCR AE Media Relations / Relations Medias RCN F.TC
Cc: Vreugdenhil-Beauclerc, Connor (she,her | elle,la) (TC/TC); Rizzo, Antonina (she,her | elle,la) (TC/TC); MacDonald, Ross (TC/TC); Leroux, Julie (TC/TC); Brun, Natacha (she,her | elle,la) (TC/TC); Jackson, Caitlin (she,her | elle,la) (TC/TC); Antoine, Natasha (she,her | elle,la) (TC/TC); Richard, Christina (TC/TC); Drouin, Mélanie (TC/TC); Perron, Héloise (TC/TC)
Subject: RE: URGENT: BBTAC Analysis

UNCLASSIFIED / NON CLASSIFIÉ

Thank you everyone for your quick input into our briefing document! It really paints a clearer picture of the situation and public environment. For your reading pleasure, if you so choose, this is what is being sent to DMO and MINO: Response for BBTCA.docx

Patrick Steele

Manager, Strategic Planning and Insights, Communications Branch
Transport Canada | Government of Canada

Gestionnaire, Planification stratégique et perspectives, Direction générale des communications
Transports Canada | Gouvernement du Canada
patrick.steele@tc.gc.ca | 343-553-5045
[redacted]

From: Steele, Patrick (TC/TC)
Sent: Wednesday, June 10, 2026 9:32 AM
To: TC.F NCR AE Social Media / Medias sociaux RCN F.TC <AESocialMedia-Mediassociaux@tc.gc.ca>; Media Monitoring / Suivi Médiatique (TC/TC) <TC.Mediamonitoring-suivimediatique.TC@tc.gc.ca>; TC.F NCR AE Media Relations / Relations Medias RCN F.TC <AEMediaRelations-RelationsMedias@tc.gc.ca>
Cc: Vreugdenhil-Beauclerc, Connor (she,her | elle,la) (TC/TC) <connor.vreugdenhil-beauclerc@tc.gc.ca>; Rizzo, Antonina (she,her | elle,la) (TC/TC) <antonina.rizzo@tc.gc.ca>; MacDonald, Ross (TC/TC) <Ross.Macdonald2@tc.gc.ca>; Leroux, Julie (TC/TC) <Julie.Leroux@tc.gc.ca>; Brun, Natacha (she,her | elle,la) (TC/TC) <natacha.brun@tc.gc.ca>; Jackson, Caitlin (she,her | elle,la) (TC/TC) <caitlin.jackson@tc.gc.ca>; Antoine, Natasha (she,her | elle,la) (TC/TC) <Natasha.Antoine@tc.gc.ca>; Richard, Christina (TC/TC) <christina.richard@tc.gc.ca>; Drouin, Mélanie (TC/TC) <melanie.Drouin@tc.gc.ca>; Perron, Héloise (TC/TC) <heloise.perron@tc.gc.ca>
Subject: URGENT: BBTAC Analysis
Importance: High

Morning Media Relations/Monitoring and Social Media,

We have been co-tasked by the Minister's Office for a twice weekly report into the results of the Billy Bishop consultation. While we have the data necessary for the ongoing update of this

report, we would like to provide them with a quick "after-action report" of sorts that illustrates media coverage thus far (and maybe stemming back several weeks), media calls received, analytics on TC social media posts about the consultation, and overall social media trends, sentiment, and analysis. On the last point, we have seen several prominent Reddit threads.

The first iteration of the report is due today, so emphasis on a quick analysis on this if possible. We don't need to provide all the details, but an idea of how this is being consumed in the public environment will help inform briefings to the Minister's Office.

Thank you,

Patrick Steele

Manager, Strategic Planning and Insights, Communications Branch
Transport Canada | Government of Canada

Gestionnaire, Planification stratégique et perspectives, Direction générale des communications
Transports Canada | Gouvernement du Canada
patrick.steele@tc.gc.ca | 343-553-5045


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Saturday, July 4: 392
Sunday, July 5: 502
Monday, July 6: 425
Tuesday, July 7: 365
Wednesday, July 8: 354
Thursday, July 9: 425
Friday, July 10: 309
Saturday, July 11: 464
Sunday, July 12: 389
Monday, July 13: 334
Tuesday, July 14: 300
Wednesday, July 15: 364
Thursday, July 16: 1028
Friday, July 17: 1054
Saturday, July 18: 508
Sunday, July 19: 346
Monday, July 20: 1120
Tuesday, July 21: 1709
Wednesday, July 22: 1644
Thursday, July 23: 1356 as of 3pm

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Q1

I am (a): (select all that apply)		
Answer Choices	Responses	
Resident of City of Toronto	79.14%	65962
Resident of the Greater Toronto and Hamilton Area (GTHA) other than the City of Toronto	14.39%	11990
Industry / Business	3.01%	2506
Federal, provincial or municipal government department, ministry or agency	0.61%	512
Indigenous	0.97%	811
Other (please specify)	7.97%	6646
	Answered	**83349**
	Skipped	**869**

Q4

In a typical year, how often do you travel by air to or from Billy Bishop Toronto City Airport?	21 (1) (b); 26
Answer Choices	
Less than once per year	
1-2 times per year	
3-5 times per year	
6-10 times per year	
More than 10 times per year	
I do not currently travel by air to or from this airport	

Q6

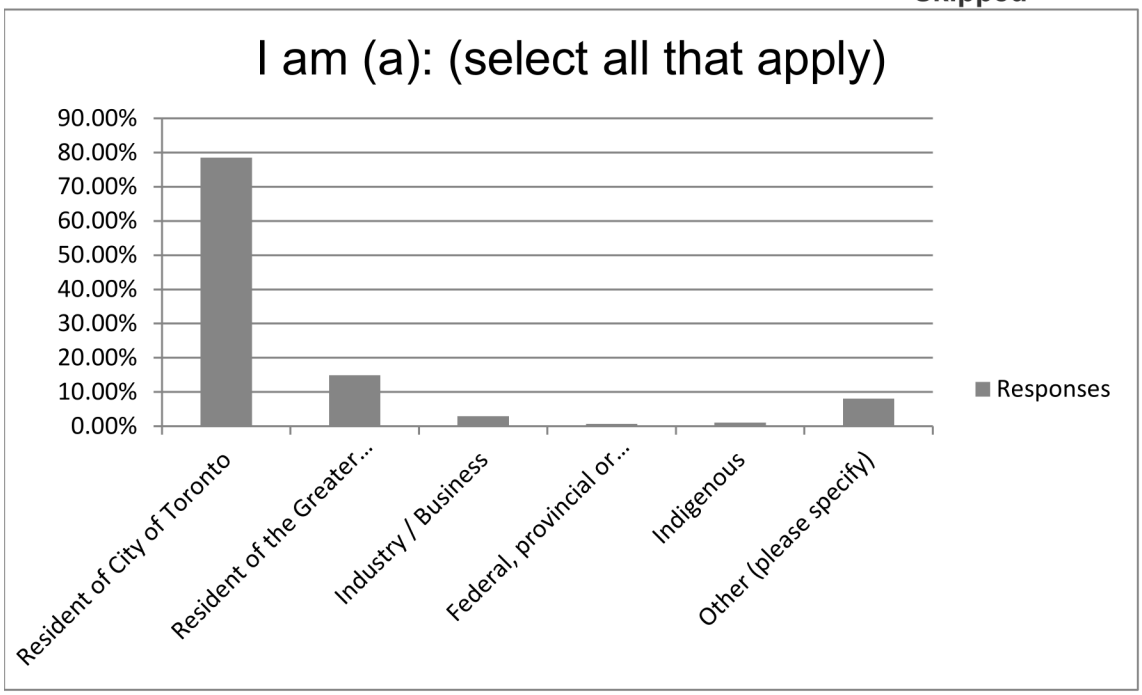
What are your top three considerations for the future of Billy Bishop Toronto City Airport?	
Answer Choices	Responses
No specific considerations or priorities	21 (1) (b); 26
Airport passenger experience (such as increased destination options, airport accessibility, etc.)	
Economic or social considerations (such as job creation, economic development, tourism, etc.)	
Environment (such as protection of existing ecosystems, species at risk, climate change, air quality, etc.)	
Ground transportation (such as vehicular traffic, public transit, ferry, active transportation, travel time, etc.)	
Land use planning (such as housing and commercial development, public spaces, etc.)	
Noise (such as increased noise, need for noise mitigation, etc.)	
Other (please specify)	

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am (a): (select all that apply)

Answer Choices	Responses	
Resident of City of Toronto	78.52%	39229
Resident of the Greater Toronto and Hamilton Area (GTHA) other tha	14.86%	7426
Industry / Business	2.91%	1456
Federal, provincial or municipal government department, ministry or a	0.68%	342
Indigenous	1.03%	516
Other (please specify)	8.07%	4030
	Answered	**49961**
	Skipped	**548**

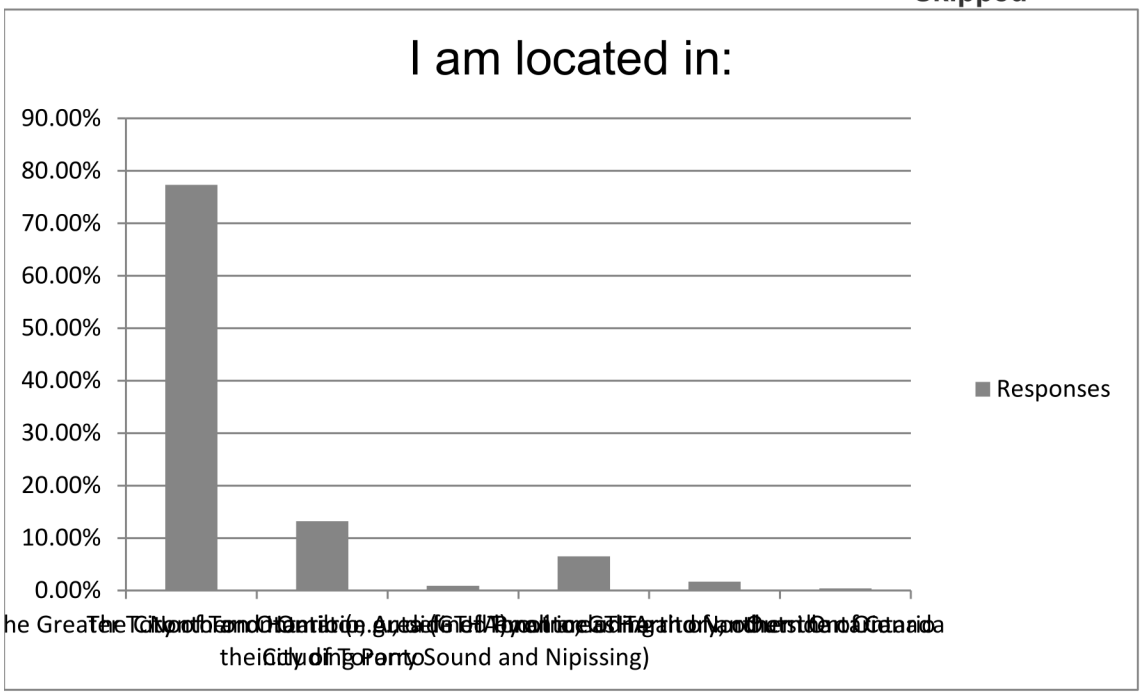


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am located in:

Answer Choices	Responses	
The City of Toronto	77.32%	39056
The Greater Toronto and Hamilton Area (GTHA) not including the Cit	13.23%	6680
Northern Ontario (e.g., defined by all areas north of and including Pa	0.91%	458
Ontario, outside of Toronto, GTHA and Northern Ontario	6.51%	3286
Province or Territory, other than Ontario	1.66%	840
Outside of Canada	0.37%	189
	Answered	**50509**
	Skipped	**0**

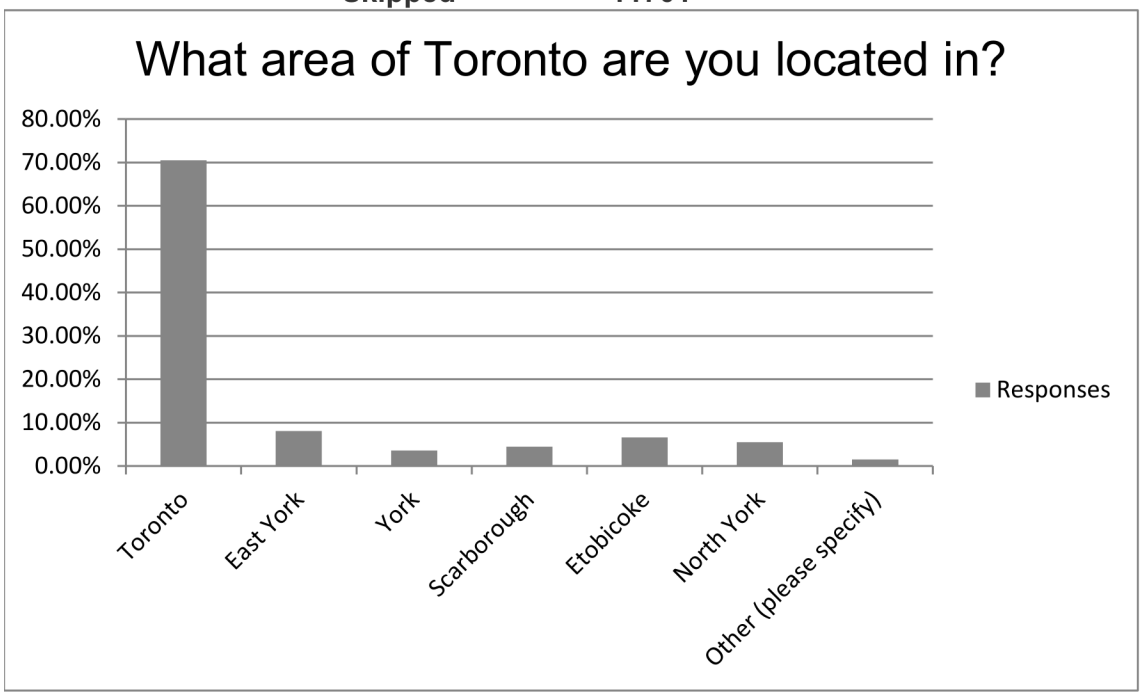


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What area of Toronto are you located in?

Answer Choices	Responses	
Toronto	70.45%	27340
East York	8.06%	3126
York	3.53%	1368
Scarborough	4.44%	1725
Etobicoke	6.60%	2560
North York	5.46%	2117
Other (please specify)	1.47%	572
	Answered	**38808**
	Skipped	**11701**

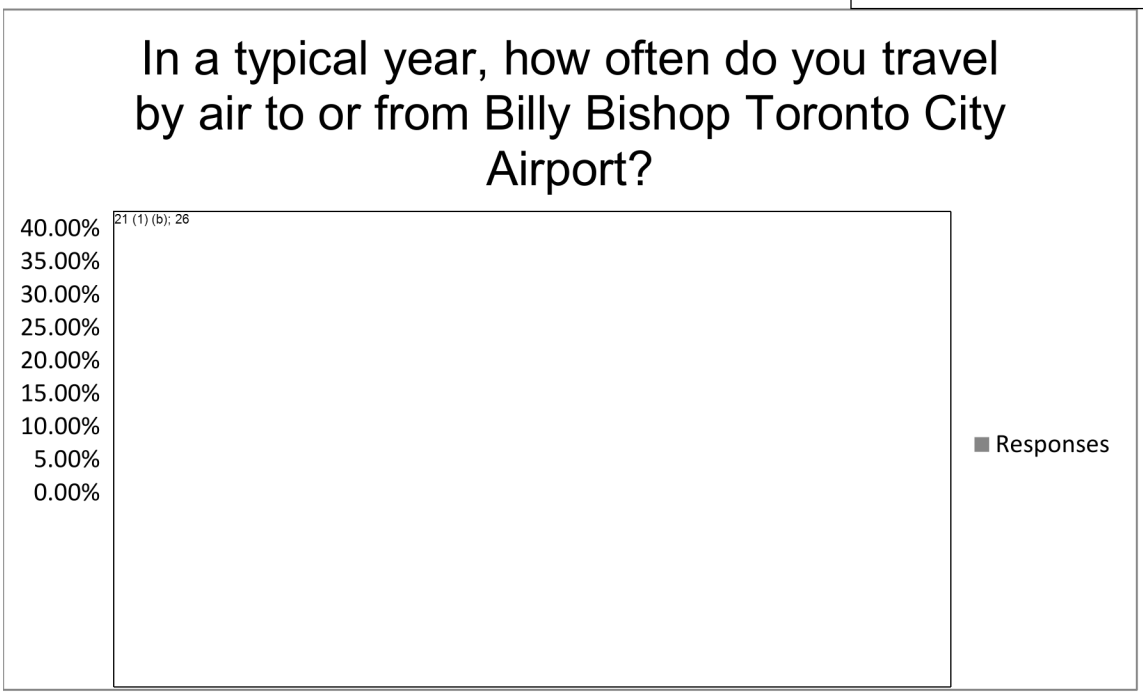


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In a typical year, how often do you travel by air to or from Billy Bishop Toronto City Airport?

Answer Choices	Responses
Less than once per year	21 (1) (b); 26
1-2 times per year	
3-5 times per year	
6-10 times per year	
More than 10 times per year	
I do not currently travel by air to or from this airport	

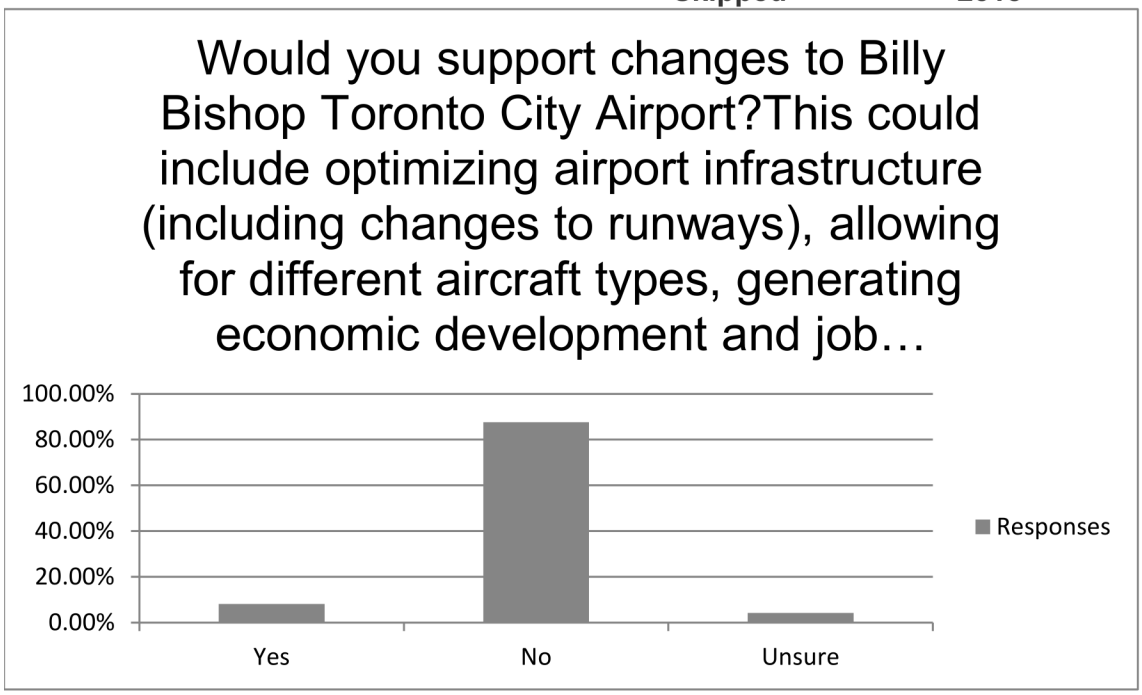


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Would you support changes to Billy Bishop Toronto City Airport?This could include optimizing airport infrastructure (including changes to runways), allowing for different aircraft types, generating economic development and job creation, improving connectivity, increasing passenger flow, etc. Please refer to the Public Consultation on the Future of Billy Bishop Toronto City Airport profile page for more information.

Answer Choices	Responses	
Yes	8.20%	3933
No	87.61%	42046
Unsure	4.19%	2012
Please explain:		32168
	Answered	**47991**
	Skipped	**2518**

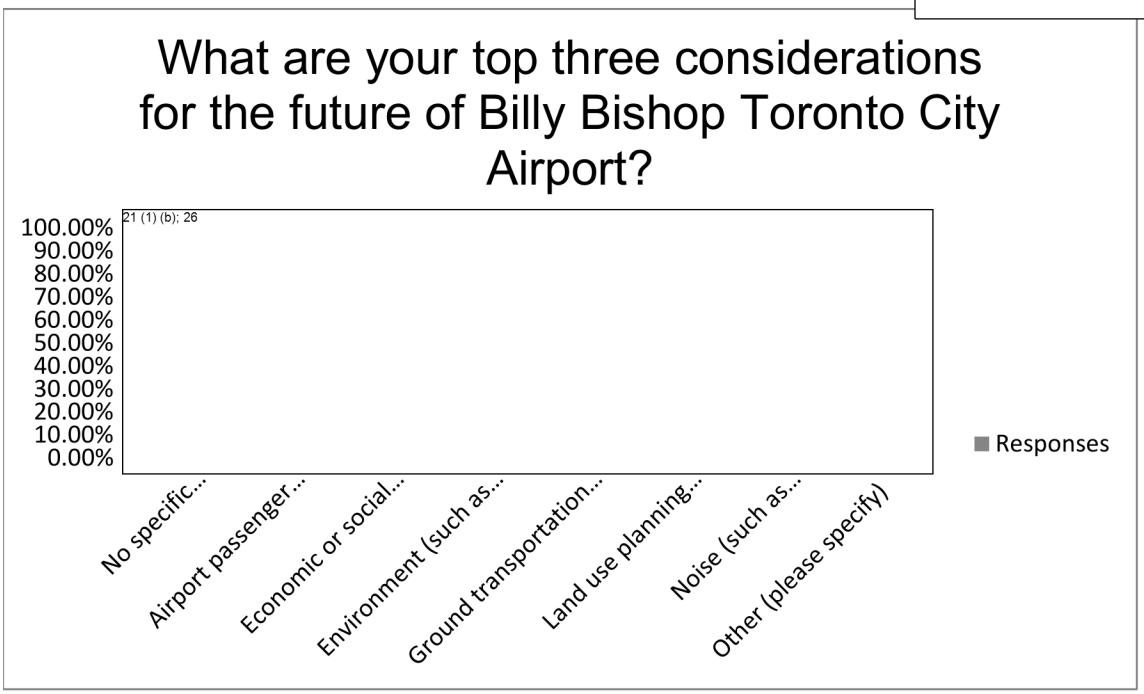


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What are your top three considerations for the future of Billy Bishop Toronto City Airport?

Answer Choices	Responses
No specific considerations or priorities	21 (1) (b); 26
Airport passenger experience (such as increased destination options	
Economic or social considerations (such as job creation, economic d	
Environment (such as protection of existing ecosystems, species at r	
Ground transportation (such as vehicular traffic, public transit, ferry, a	
Land use planning (such as housing and commercial development, p	
Noise (such as increased noise, need for noise mitigation, etc.)	
Other (please specify)	



Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What environmental factors should be considered in future airport planning?

Answered **31727**

Skipped **18782**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What mitigations would help address environmental impacts related to airport growth?

Answered 29978
Skipped 20531

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What noise-related factors should be considered in future airport planning?

Answered 25767
Skipped 24742

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What approaches could help mitigate or manage noise impacts for surrounding communities?

Answered **24789**

Skipped **25720**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In future airport planning, what factors should be considered in relation to ground transportation and congestion?

Answered	**11767**
Skipped	**38742**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What improvements to infrastructure, transportation, transit, or active transportation access would you consider important to allow for better access to and from the airport?

Answered	**10847**
Skipped	**39662**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

How do you think changes to the airport, such as growth and expansion, could affect the passenger experience, positively or negatively?

Answered	**3194**
Skipped	**47315**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What land-use planning factors (such as housing or commercial development, public spaces, etc.) should be considered?

Answered	**17646**
Skipped	**32863**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What benefits or challenges do you anticipate for the local and regional economy as a result of airport modernization?

Answered	**2891**
Skipped	**47618**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Do you have any other comments to add?

Answered **27490**

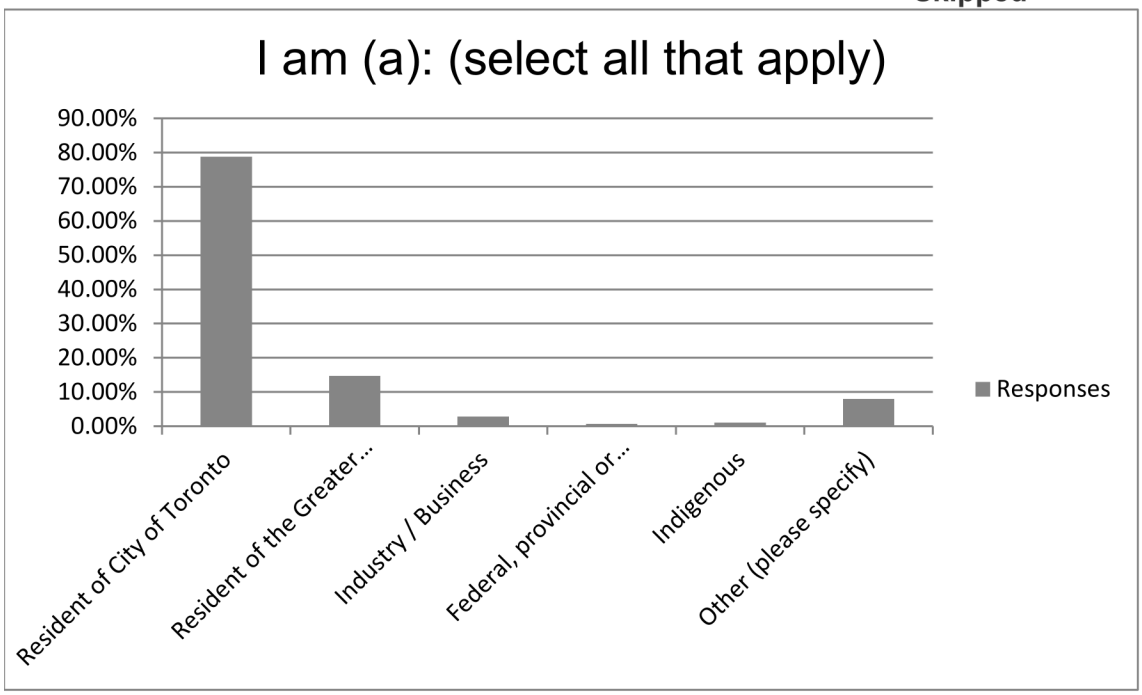
Skipped **23019**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am (a): (select all that apply)

Answer Choices	Responses	
Resident of City of Toronto	78.79%	45478
Resident of the Greater Toronto and Hamilton Area (GTHA) other tha	14.73%	8504
Industry / Business	2.84%	1640
Federal, provincial or municipal government department, ministry or a	0.67%	385
Indigenous	1.02%	591
Other (please specify)	7.97%	4599
	Answered	**57721**
	Skipped	**617**

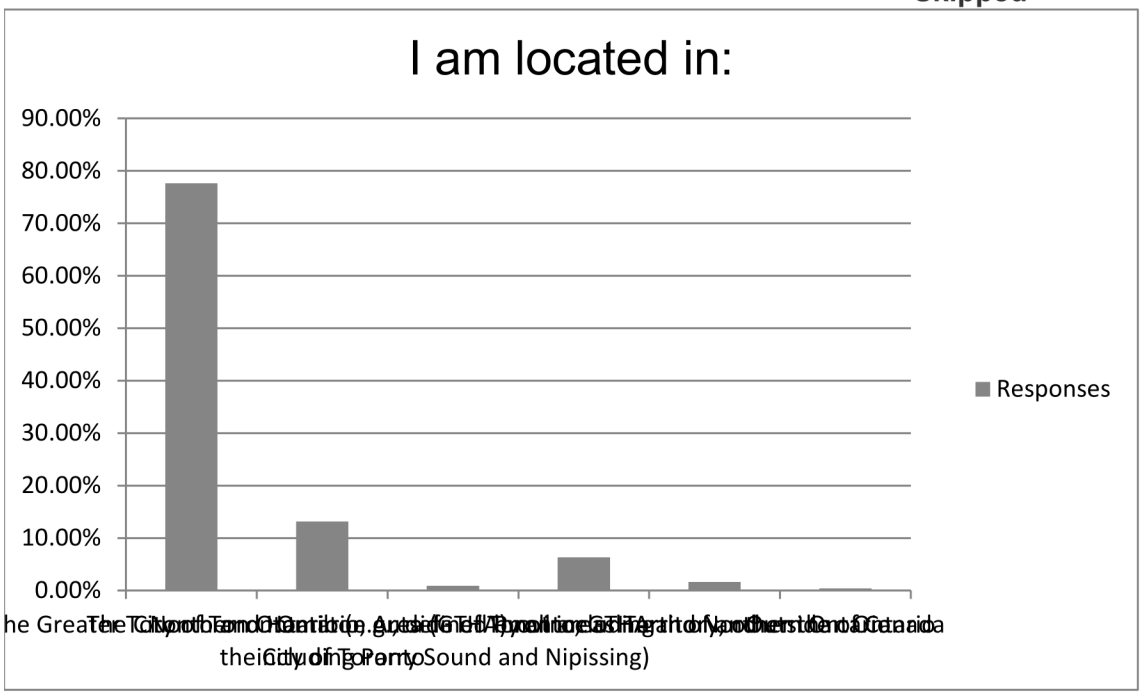


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am located in:

Answer Choices	Responses	
The City of Toronto	77.61%	45276
The Greater Toronto and Hamilton Area (GTHA) not including the Cit	13.15%	7669
Northern Ontario (e.g., defined by all areas north of and including Pa	0.91%	528
Ontario, outside of Toronto, GTHA and Northern Ontario	6.34%	3699
Province or Territory, other than Ontario	1.61%	940
Outside of Canada	0.39%	226
	Answered	**58338**
	Skipped	**0**

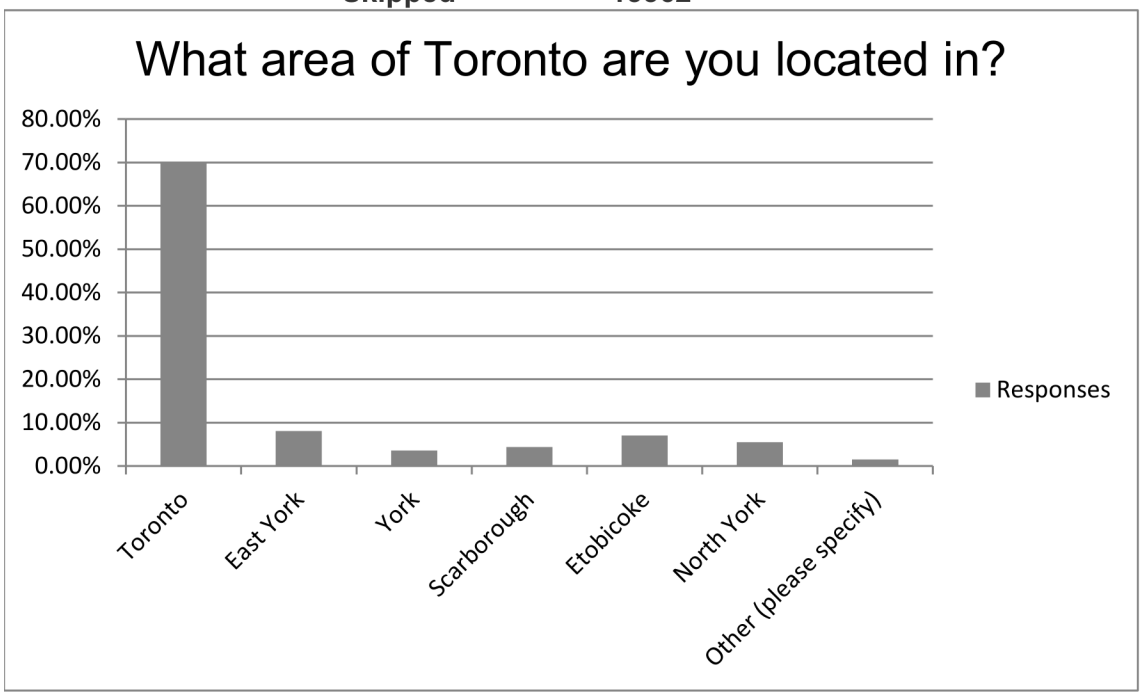


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What area of Toronto are you located in?

Answer Choices	Responses	
Toronto	70.07%	31514
East York	8.03%	3611
York	3.55%	1595
Scarborough	4.36%	1960
Etobicoke	7.02%	3159
North York	5.46%	2454
Other (please specify)	1.52%	683
	Answered	**44976**
	Skipped	**13362**

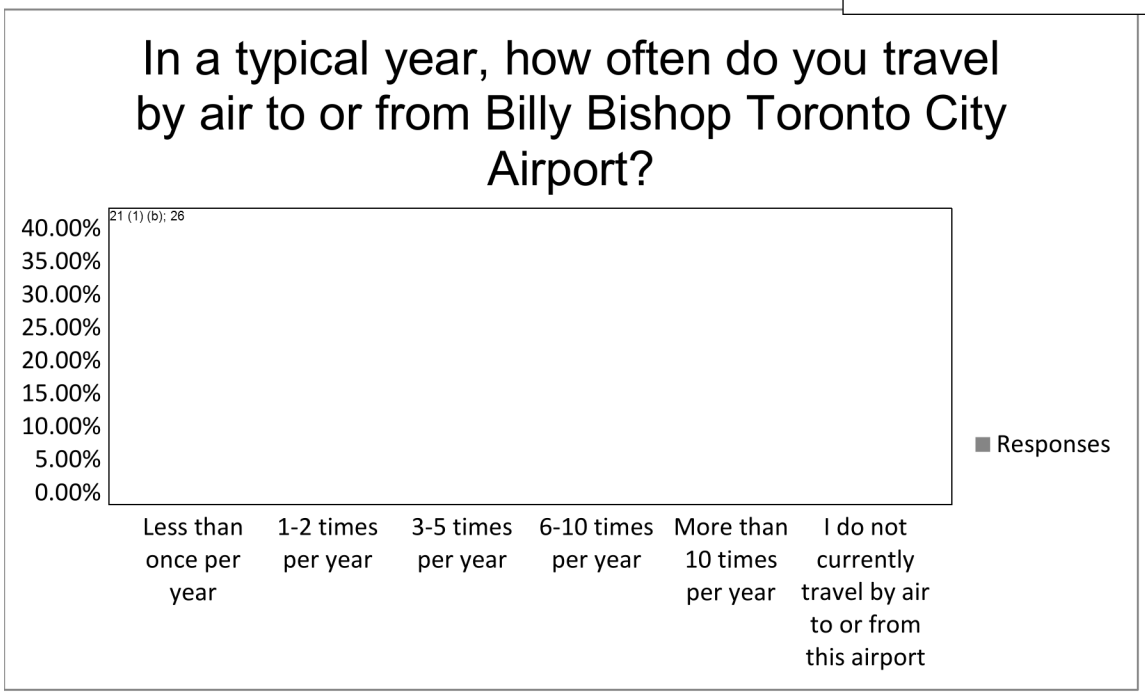


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In a typical year, how often do you travel by air to or from Billy Bishop Toronto City Airport?

Answer Choices	Responses
Less than once per year	21 (1) (b); 26
1-2 times per year	
3-5 times per year	
6-10 times per year	
More than 10 times per year	
I do not currently travel by air to or from this airport	

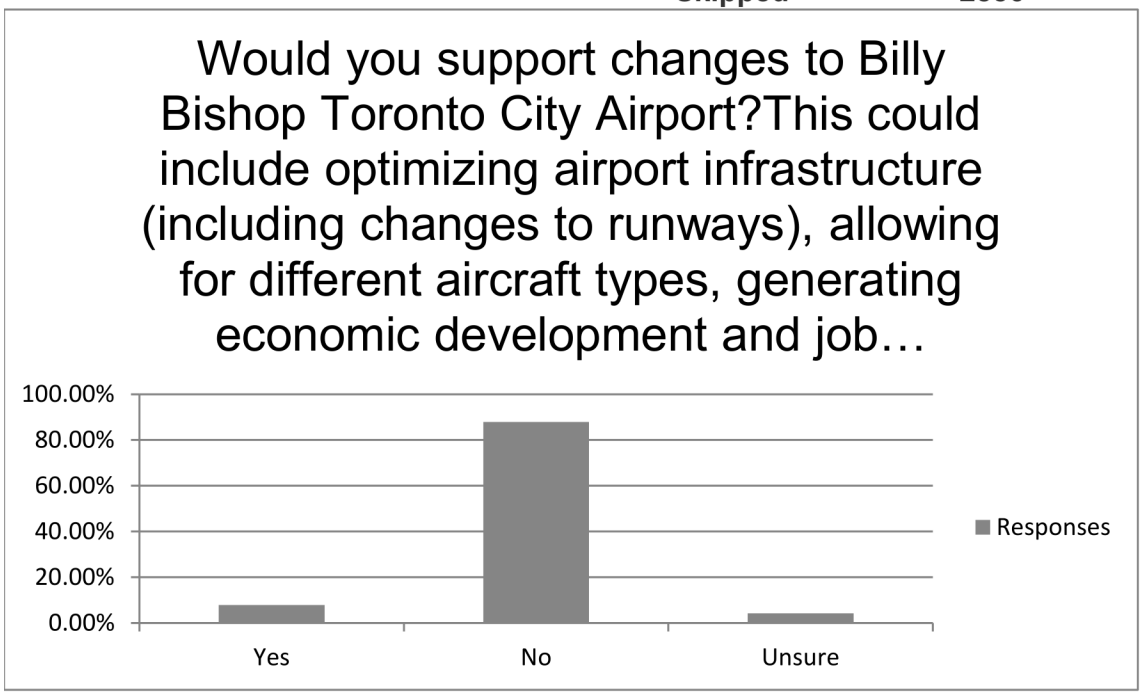


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Would you support changes to Billy Bishop Toronto City Airport?This could include optimizing airport infrastructure (including changes to runways), allowing for different aircraft types, generating economic development and job creation, improving connectivity, increasing passenger flow, etc. Please refer to the Public Consultation on the Future of Billy Bishop Toronto City Airport profile page for more information.

Answer Choices	Responses	
Yes	7.91%	4387
No	87.87%	48751
Unsure	4.22%	2344
Please explain:		37135
	Answered	**55482**
	Skipped	**2856**

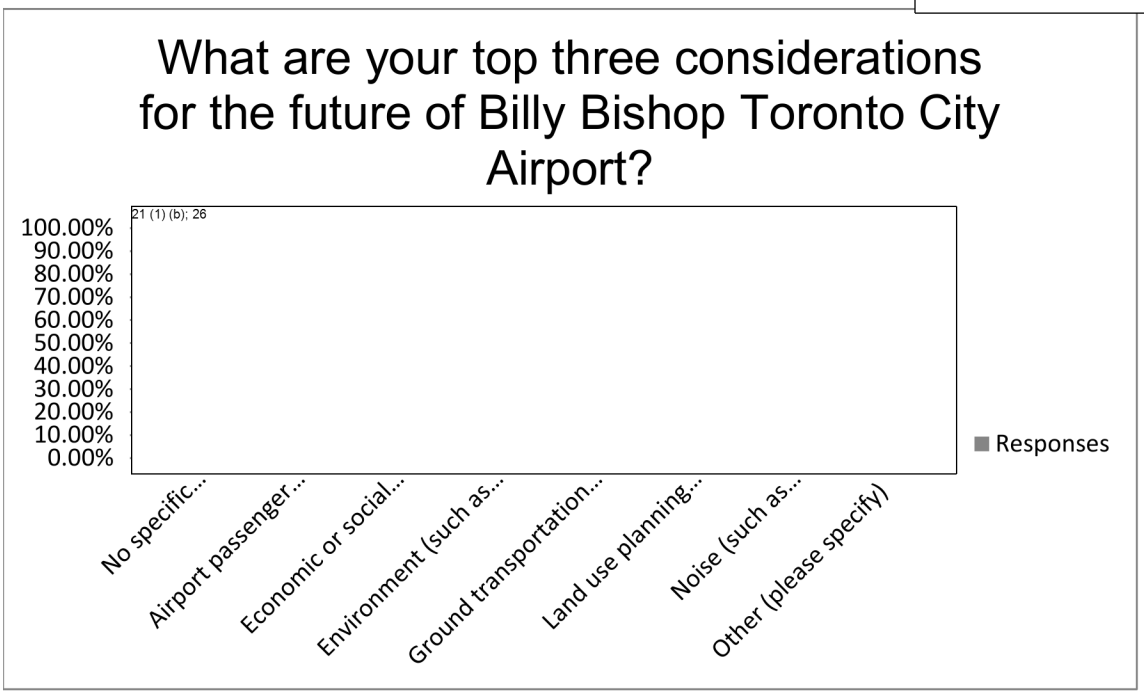


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What are your top three considerations for the future of Billy Bishop Toronto City Airport?

Answer Choices	Responses
No specific considerations or priorities	21 (1) (b); 26
Airport passenger experience (such as increased destination options	
Economic or social considerations (such as job creation, economic d	
Environment (such as protection of existing ecosystems, species at r	
Ground transportation (such as vehicular traffic, public transit, ferry, a	
Land use planning (such as housing and commercial development, p	
Noise (such as increased noise, need for noise mitigation, etc.)	
Other (please specify)	



Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What environmental factors should be considered in future airport planning?

Answered **36775**

Skipped **21563**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What mitigations would help address environmental impacts related to airport growth?

Answered 34761
Skipped 23577

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What noise-related factors should be considered in future airport planning?

Answered 29928
Skipped 28410

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What approaches could help mitigate or manage noise impacts for surrounding communities?

Answered	**28825**
Skipped	**29513**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In future airport planning, what factors should be considered in relation to ground transportation and congestion?

Answered	**13532**
Skipped	**44806**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What improvements to infrastructure, transportation, transit, or active transportation access would you consider important to allow for better access to and from the airport?

Answered	**12461**
Skipped	**45877**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

How do you think changes to the airport, such as growth and expansion, could affect the passenger experience, positively or negatively?

Answered	**3572**
Skipped	**54766**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What land-use planning factors (such as housing or commercial development, public spaces, etc.) should be considered?

Answered	**20449**
Skipped	**37889**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What benefits or challenges do you anticipate for the local and regional economy as a result of airport modernization?

Answered	**3251**
Skipped	**55087**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Do you have any other comments to add?

Answered **31995**

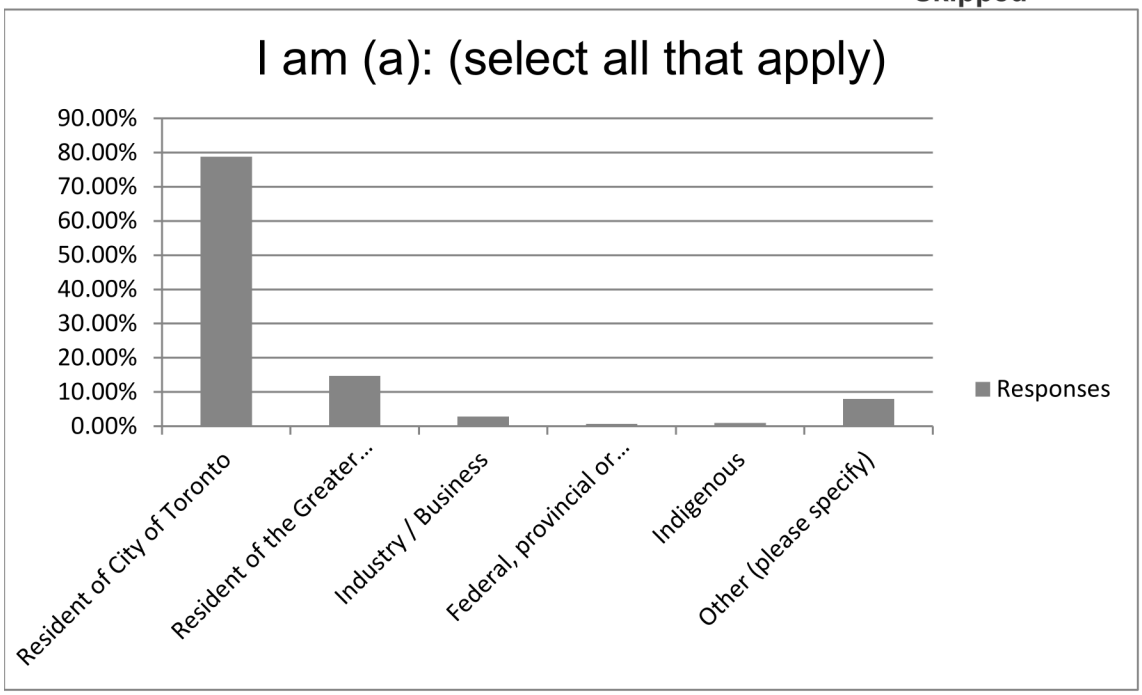
Skipped **26343**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am (a): (select all that apply)

Answer Choices	Responses	
Resident of City of Toronto	78.81%	52610
Resident of the Greater Toronto and Hamilton Area (GTHA) other tha	14.67%	9793
Industry / Business	2.84%	1897
Federal, provincial or municipal government department, ministry or a	0.65%	432
Indigenous	0.99%	664
Other (please specify)	8.01%	5350
	Answered	**66753**
	Skipped	**709**

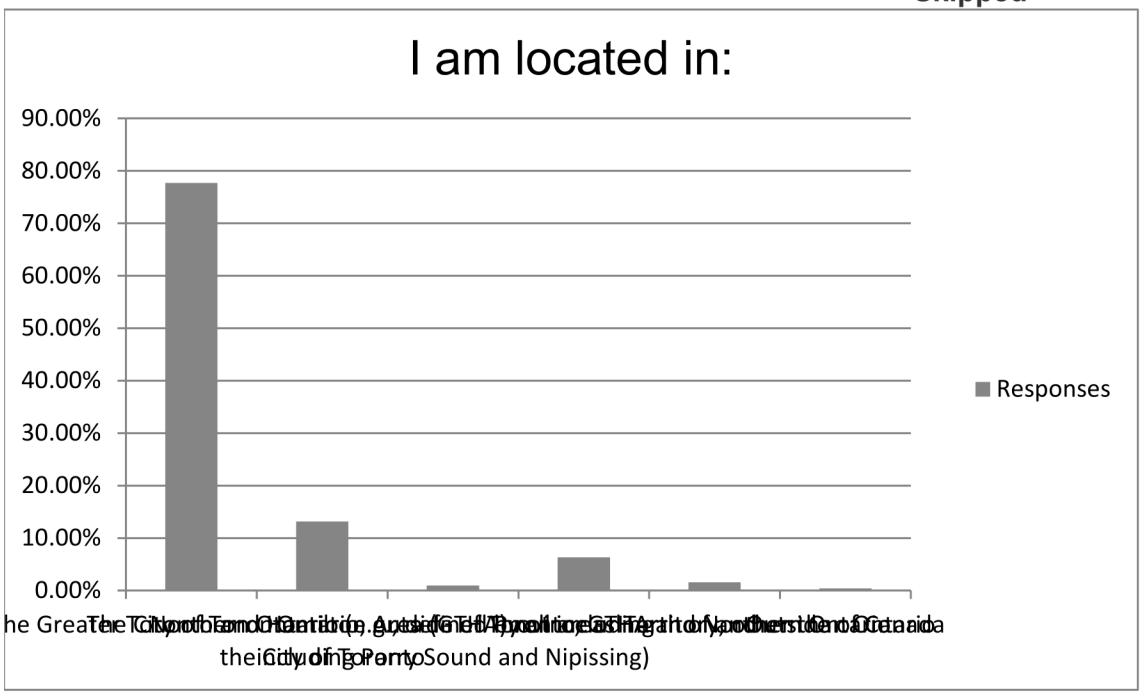


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

I am located in:

Answer Choices	Responses	
The City of Toronto	77.65%	52387
The Greater Toronto and Hamilton Area (GTHA) not including the Cit	13.13%	8857
Northern Ontario (e.g., defined by all areas north of and including Pa	0.93%	626
Ontario, outside of Toronto, GTHA and Northern Ontario	6.34%	4278
Province or Territory, other than Ontario	1.55%	1048
Outside of Canada	0.39%	266
	Answered	**67462**
	Skipped	**0**

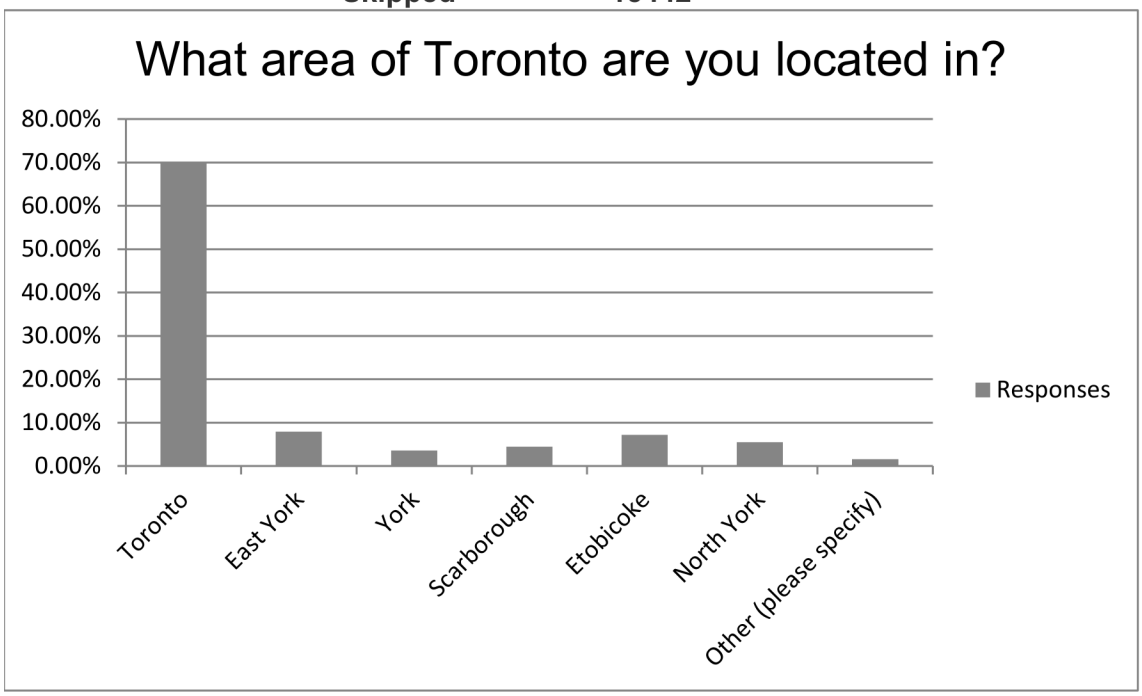


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What area of Toronto are you located in?

Answer Choices	Responses	
Toronto	69.83%	36324
East York	7.95%	4138
York	3.55%	1847
Scarborough	4.45%	2315
Etobicoke	7.18%	3736
North York	5.47%	2847
Other (please specify)	1.56%	813
	Answered	**52020**
	Skipped	**15442**

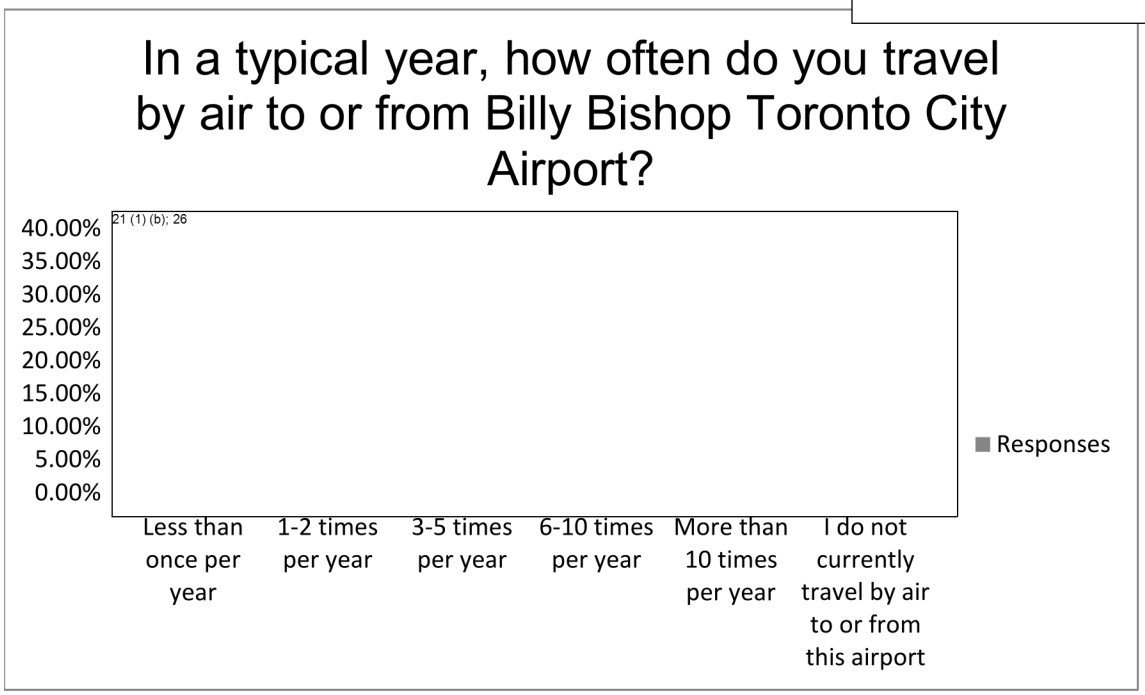


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In a typical year, how often do you travel by air to or from Billy Bishop Toronto City Airport?

Answer Choices	Responses
Less than once per year	21 (1) (b); 26
1-2 times per year	
3-5 times per year	
6-10 times per year	
More than 10 times per year	
I do not currently travel by air to or from this airport	

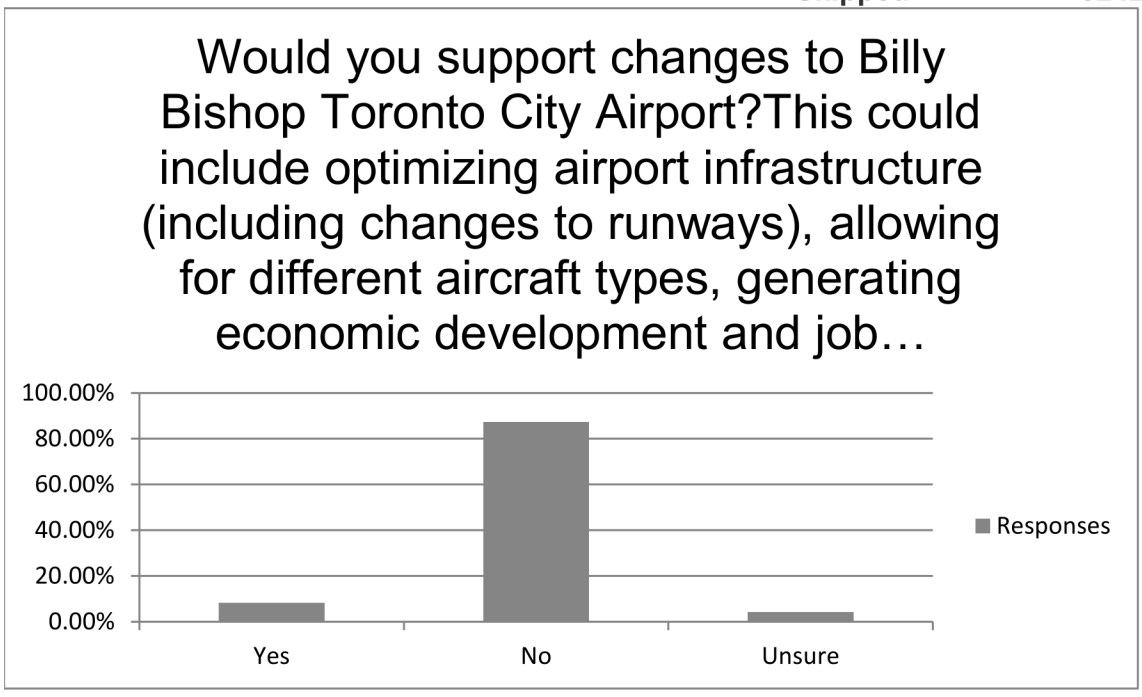


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Would you support changes to Billy Bishop Toronto City Airport?This could include optimizing airport infrastructure (including changes to runways), allowing for different aircraft types, generating economic development and job creation, improving connectivity, increasing passenger flow, etc. Please refer to the Public Consultation on the Future of Billy Bishop Toronto City Airport profile page for more information.

Answer Choices	Responses	
Yes	8.35%	5365
No	87.36%	56103
Unsure	4.29%	2752
Please explain:		42992
	Answered	**64220**
	Skipped	**3242**

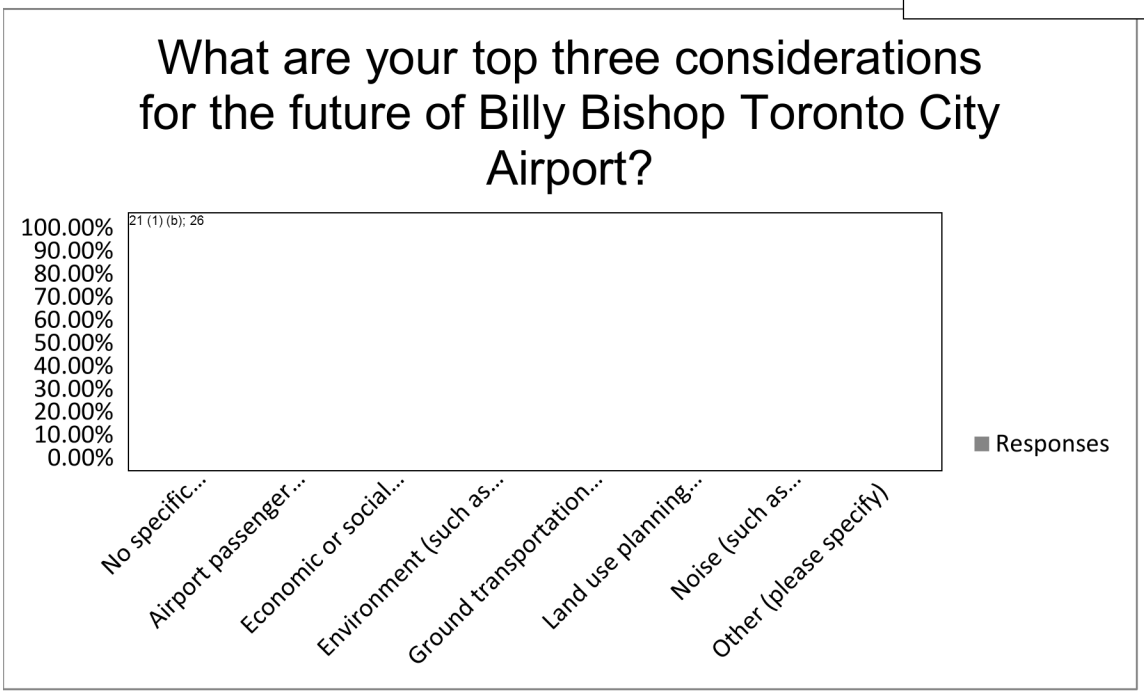


Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What are your top three considerations for the future of Billy Bishop Toronto City Airport?

Answer Choices	Responses
No specific considerations or priorities	21 (1) (b); 26
Airport passenger experience (such as increased destination options	
Economic or social considerations (such as job creation, economic d	
Environment (such as protection of existing ecosystems, species at r	
Ground transportation (such as vehicular traffic, public transit, ferry, a	
Land use planning (such as housing and commercial development, p	
Noise (such as increased noise, need for noise mitigation, etc.)	
Other (please specify)	



Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What environmental factors should be considered in future airport planning?

Answered **42549**

Skipped **24913**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What mitigations would help address environmental impacts related to airport growth?

Answered 40173
Skipped 27289

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What noise-related factors should be considered in future airport planning?

Answered **34640**

Skipped **32822**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What approaches could help mitigate or manage noise impacts for surrounding communities?

Answered **33372**

Skipped **34090**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

In future airport planning, what factors should be considered in relation to ground transportation and congestion?

Answered	**15811**
Skipped	**51651**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What improvements to infrastructure, transportation, transit, or active transportation access would you consider important to allow for better access to and from the airport?

Answered	**14583**
Skipped	**52879**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

How do you think changes to the airport, such as growth and expansion, could affect the passenger experience, positively or negatively?

Answered	**4332**
Skipped	**63130**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What land-use planning factors (such as housing or commercial development, public spaces, etc.) should be considered?

Answered	**23527**
Skipped	**43935**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

What benefits or challenges do you anticipate for the local and regional economy as a result of airport modernization?

Answered	**3882**
Skipped	**63580**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Public consultation on the future of Billy Bishop Toronto City Airport

Do you have any other comments to add?

Answered	**37271**
Skipped	**30191**

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: Survey

Timeframe: June 8 (6 PM) – June 10, 2026 (2 PM)

34,838	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure

Engagement & Reach

48,546 visits to the consultation profile page · **38,249** unique visitors

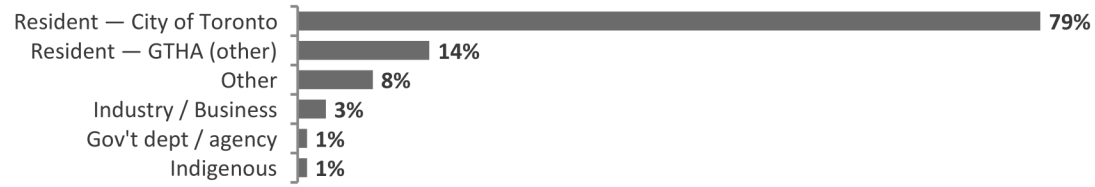
Responses are plateauing — only ~4,000 new since 7:30 AM.

Web Visits Origin — Top Locations



Location	Web Visits
Toronto	29,081
Ottawa	943
Montreal	939
Mississauga	745
Hamilton	650
Total	**32,358**

Who Responded

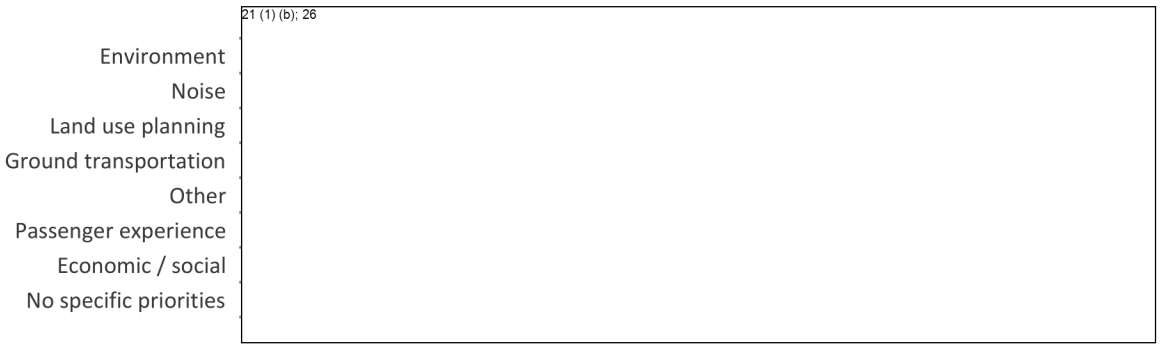


Overwhelmingly local Toronto residents.

How Often Respondents Fly From BBTCA



Top Considerations for the Future



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" from "Would you support changes to BBTCA?" (Yes/No/Unsure).

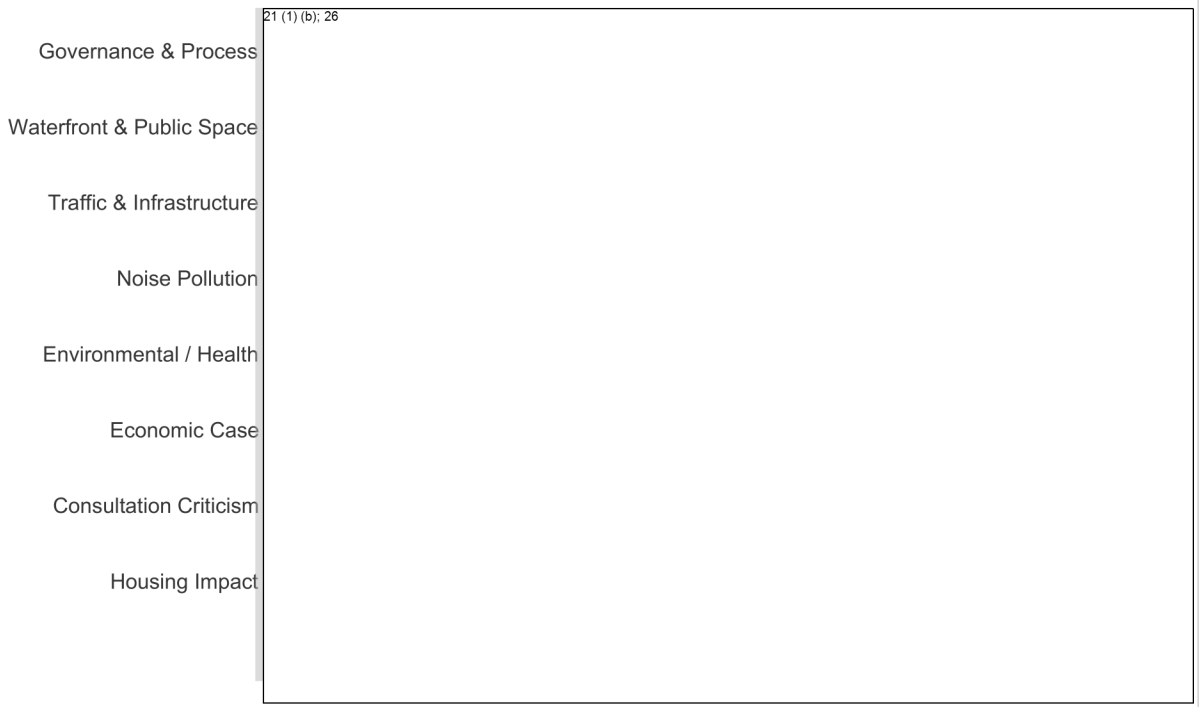
Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: Emails

Timeframe: June 8 (6 PM) – June 10, 2026 (12 PM)

21 (1) (b); 26

Key Themes by Frequency



Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

Data Notice: Analysis drawn from emails sent to TC. All personal identifying information — names, email addresses, postal addresses — removed prior to analysis. Findings are indicative of public sentiment, not a statistically representative sample.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 12, 2026 (10 AM)

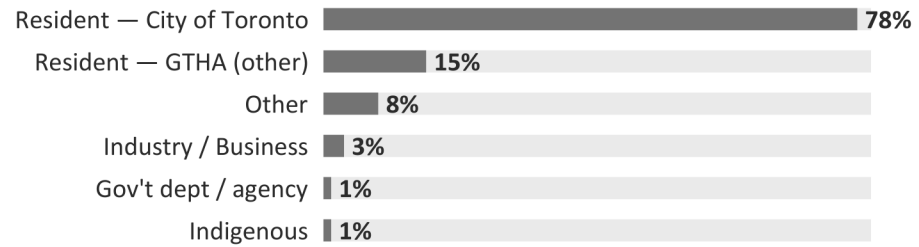
49,378	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+14,540	—	—	—

Engagement & Reach

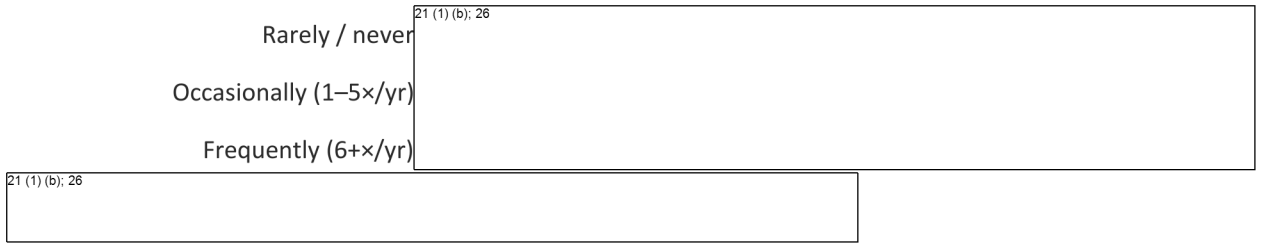
76,625 visits · **58,204** unique visitors

+28,079 visits and +14,540 responses since last update (Jun 10, 12 PM).

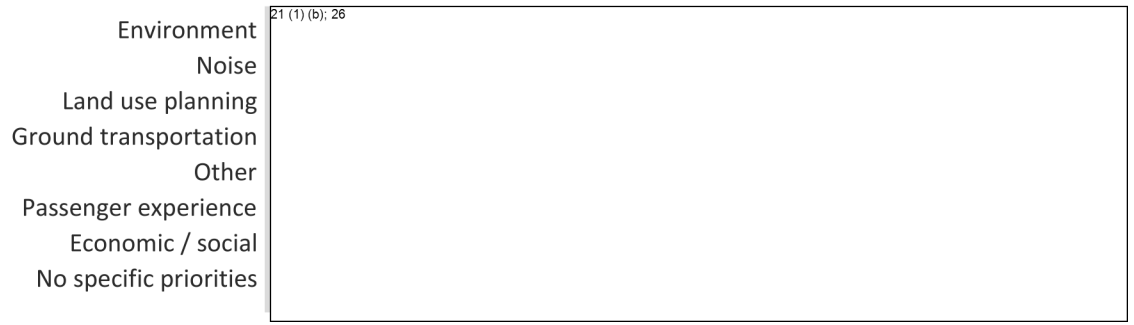
Who Responded



How Often Respondents Fly From BBTCA



Top Considerations for the Future



Top 10 Locations of Web Traffic

City	Web Visits
Toronto	46,584
Ottawa	1,534
Montreal	1,493
Mississauga	1,139
Hamilton	955
Brampton	838
London	520
Oakville	494
Vaughan	396
Vancouver	388
Total	**54,341**



What area of Toronto are you located in?

Area	Answers	%
Toronto	26,729	70%
East York	3,043	8%
Etobicoke	2,510	7%
North York	2,062	5%
Scarborough	1,698	4%
York	1,340	4%
Other	558	1%
Total	**37,940**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —).

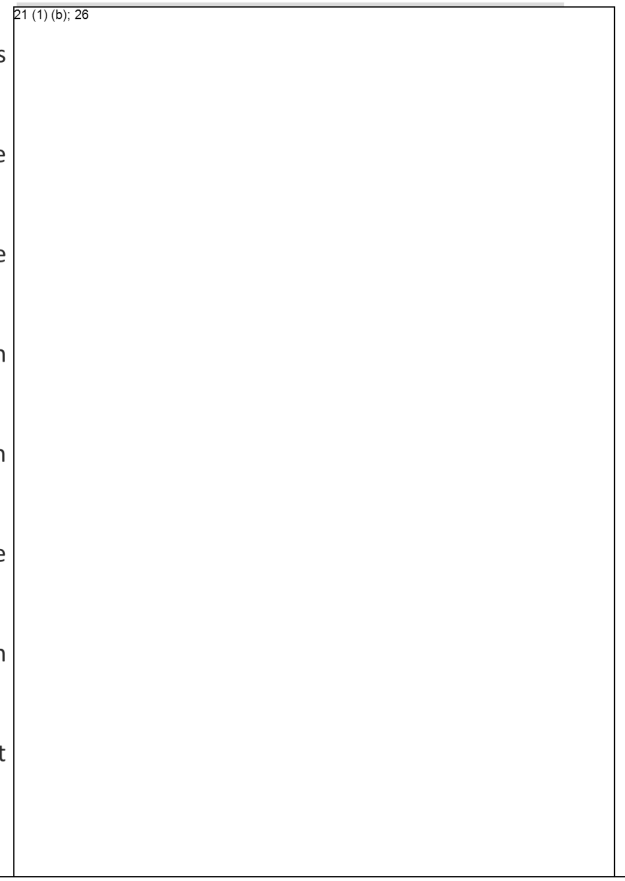
Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 12, 2026 (10 AM)

21 (1) (b); 26

Key Themes by Frequency



Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 16, 2026 (12 PM)

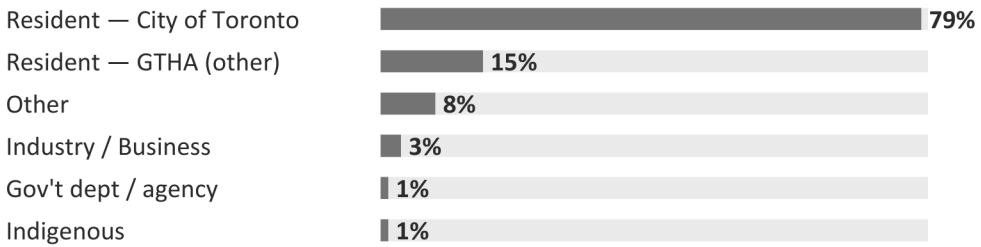
58,338	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+8,960	—	—	—

Engagement & Reach

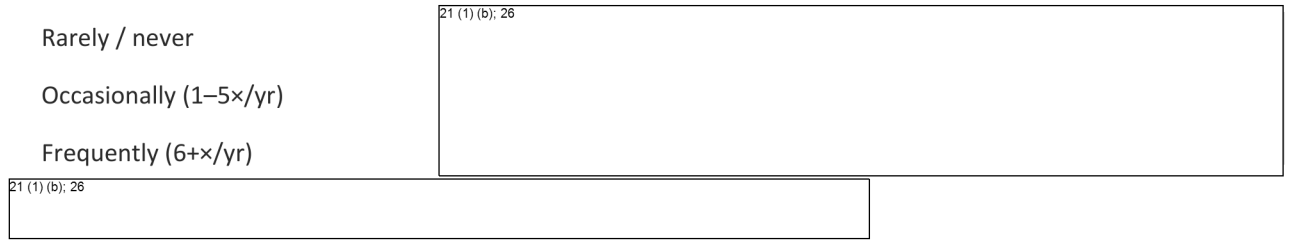
92,013 visits · **68,669** unique visitors

+15,388 visits and +8,960 responses since last update (Jun 12, 10 AM).

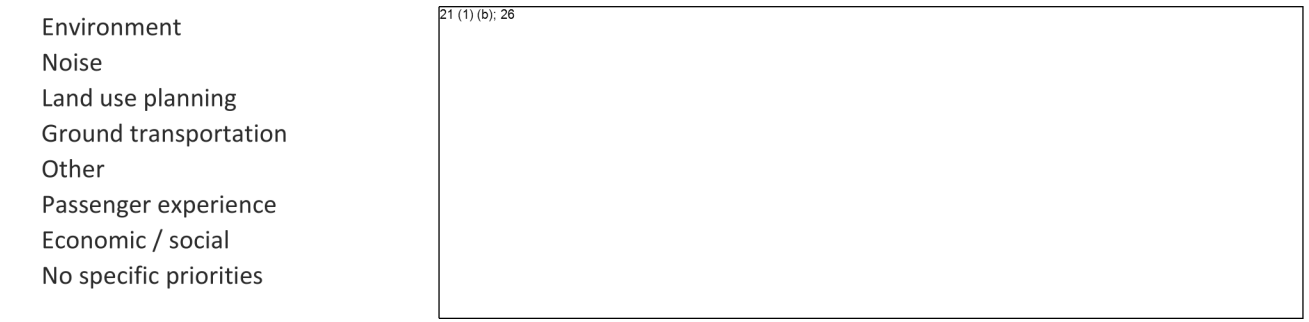
Who Responded



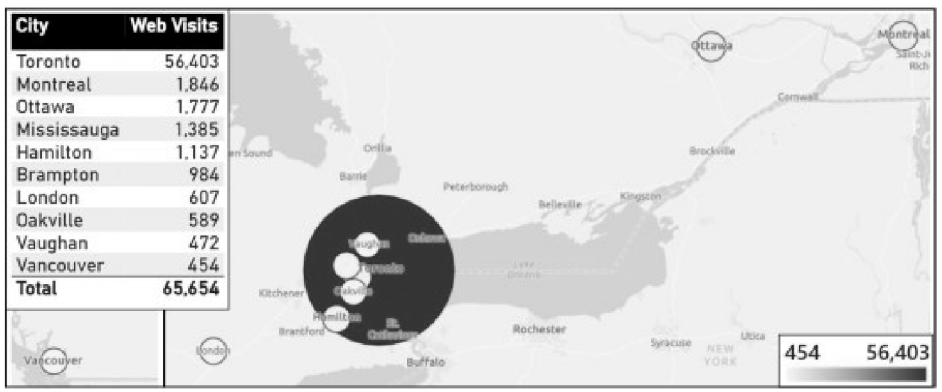
How Often Respondents Fly From BBTCA



Top Considerations for the Future



Top 10 Locations of Web Traffic



City	Web Visits
Toronto	56,403
Montreal	1,846
Ottawa	1,777
Mississauga	1,385
Hamilton	1,137
Brampton	984
London	607
Oakville	589
Vaughan	472
Vancouver	454
Total	**65,654**

What area of Toronto are you located in?



Area	Answers	%
Toronto	31,529	70%
East York	3,613	8%
Etobicoke	3,161	7%
North York	2,455	5%
Scarborough	1,960	4%
York	1,595	4%
Other	683	2%
Total	**44,996**	**100%**

Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —). ▲ = change vs last update.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 16, 2026 (12 PM)

21 (1) (b); 26

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

Key Themes by Frequency

21 (1) (b); 26

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Campaign share = emails in those clusters ÷ all emails. Confidence reflects how textually identical the flagged emails are.

Confidence in the Results

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent (20–24%) across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Weekend Surge

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 13 near-duplicate emails appear to be spam or auto-reply artifacts and are excluded from the headline figure rather than treated as advocacy.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Examples of near-identical emails that start with the same references, drawn from two distinct templates:

Template A

"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."

Template B

"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents or surrounding communities..."

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 19, 2026 (12 PM)

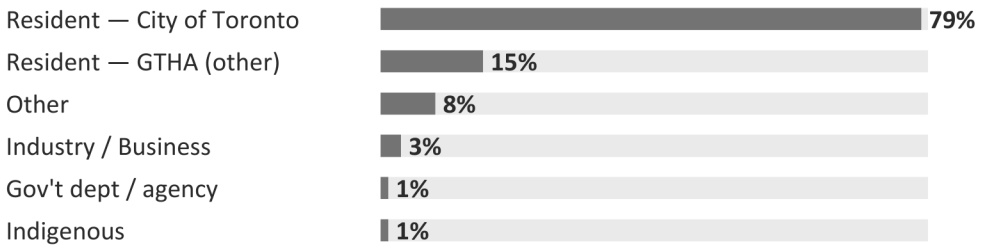
62,401	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+4,063	—	—	—

Engagement & Reach

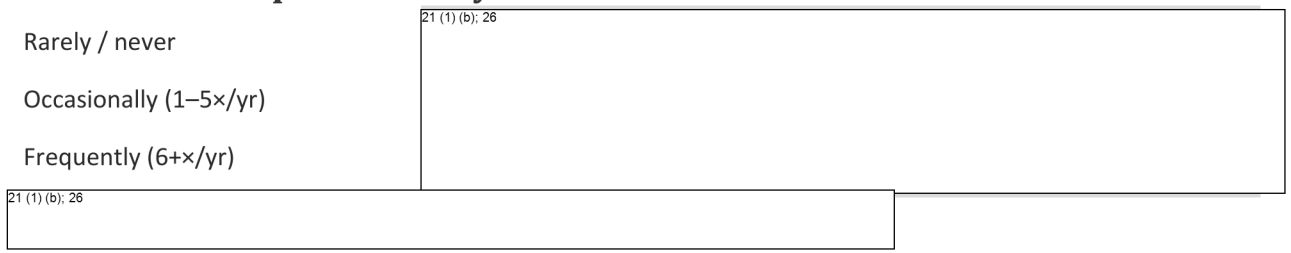
100,161 visits · **74,002** unique visitors

+8,148 visits and +4,063 responses since last update (Jun 16, 12 PM).

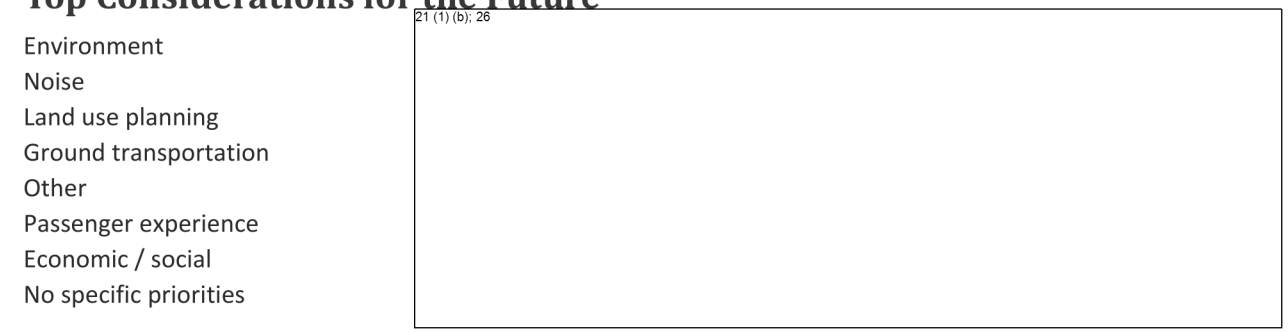
Who Responded



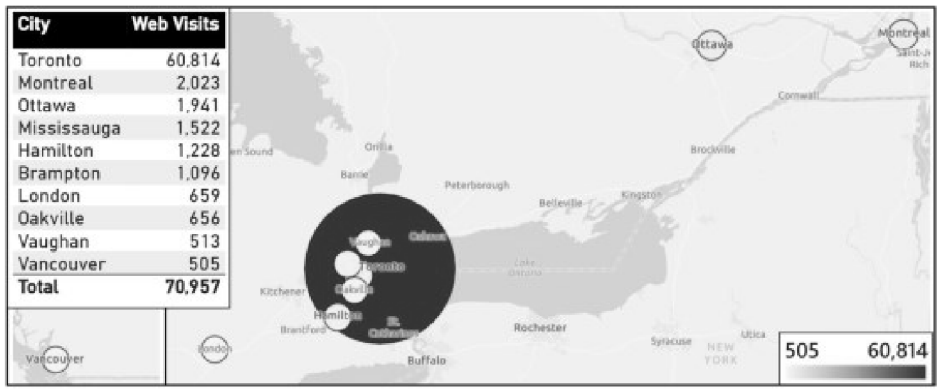
How Often Respondents Fly From BBTCA



Top Considerations for the Future

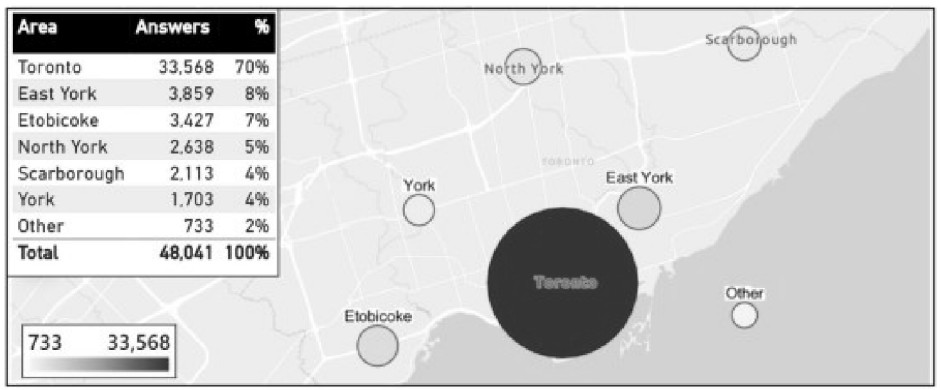


Top 10 Locations of Web Traffic



City	Web Visits
Toronto	60,814
Montreal	2,023
Ottawa	1,941
Mississauga	1,522
Hamilton	1,228
Brampton	1,096
London	659
Oakville	656
Vaughan	513
Vancouver	505
Total	**70,957**

What area of Toronto are you located in?



Area	Answers	%
Toronto	33,568	70%
East York	3,859	8%
Etobicoke	3,427	7%
North York	2,638	5%
Scarborough	2,113	4%
York	1,703	4%
Other	733	2%
Total	**48,041**	**100%**

Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —). ▲ = change vs last update.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 19, 2026 (12 PM)

21 (1) (b); 26

Key Themes by Frequency

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

21 (1) (b); 26

Key Themes & Recurring Views (

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Confidence in the Results

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent (20–24%) across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign is accelerating week over week

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 16 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Examples of near-identical emails — Three active templates (one new this week)

Template A — "$3B / Pearson" 21 (1) (b); 26

"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson..."

Template B — "Bill 110" · 21 (1) (b); 26

"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion..."

Template C — NEW since Jun 16 · 21 (1) (b); 26

"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into..."

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 23, 2026 (12 PM)

64,295	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+1,894	*— steady*	*— steady*	*— steady*

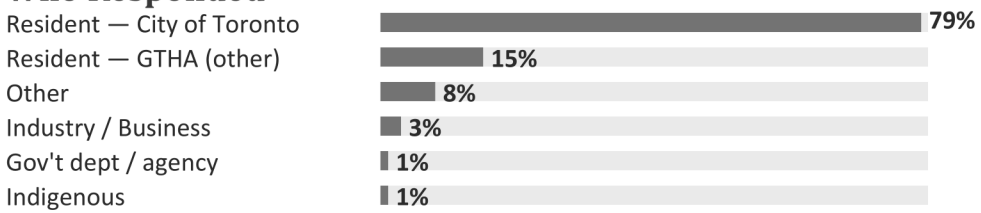
Engagement & Reach

104,202 visits · **76,552** unique · **+1,894** responses since Jun 19

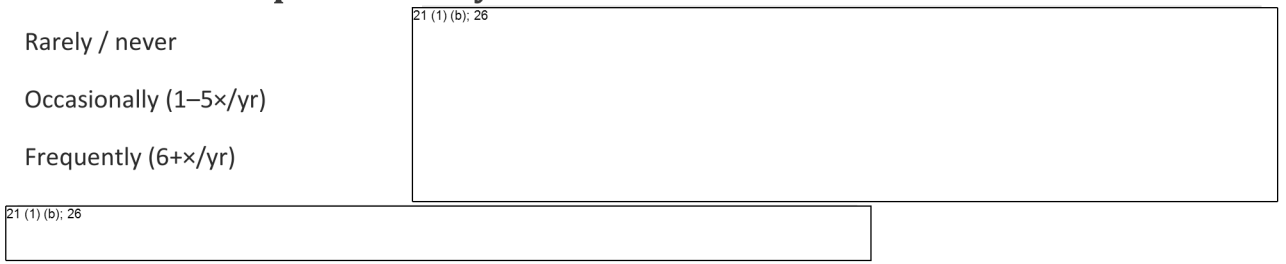
Daily new survey responses — 22,493 peak (Jun 9), now ~380/day (tapering):



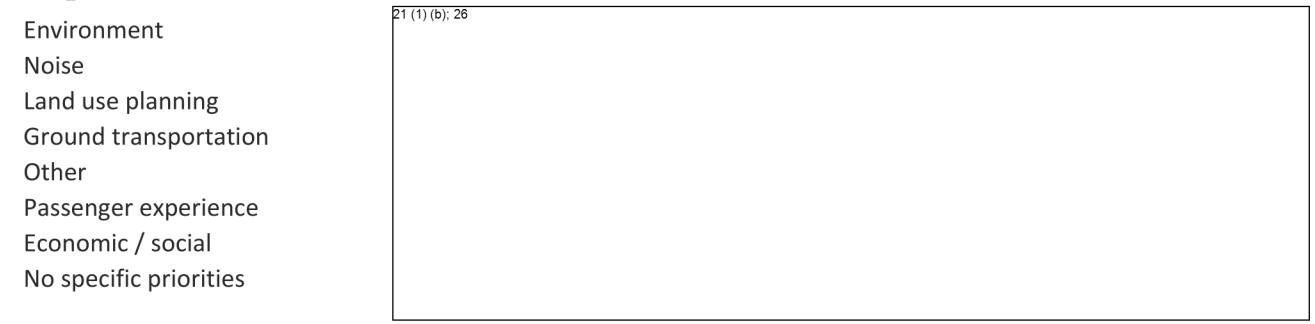
Who Responded



How Often Respondents Fly From BBTCA

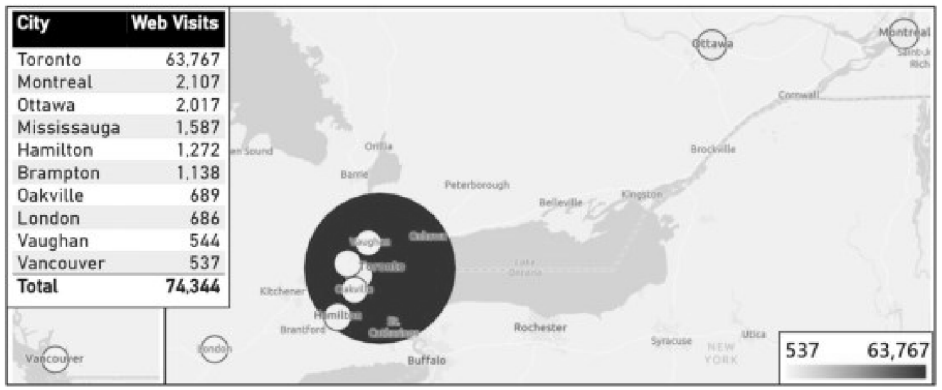


Top Considerations for the Future



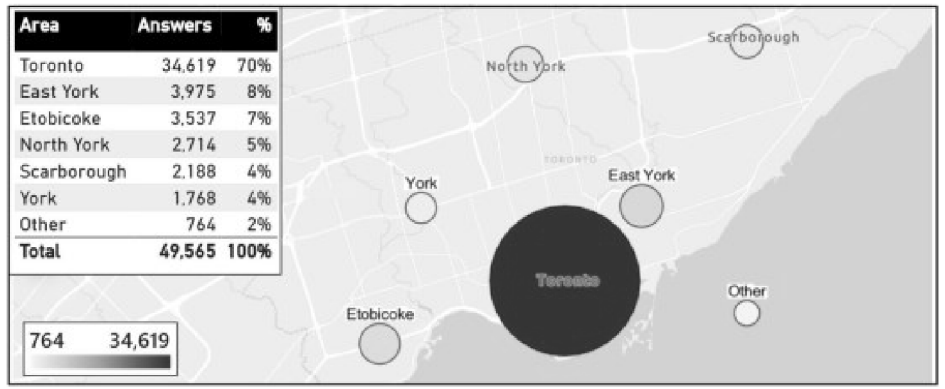
Top 10 Locations of Web Traffic

City	Web Visits
Toronto	63,767
Montreal	2,107
Ottawa	2,017
Mississauga	1,587
Hamilton	1,272
Brampton	1,138
Oakville	689
London	686
Vaughan	544
Vancouver	537
Total	**74,344**



What area of Toronto are you located in?

Area	Answers	%
Toronto	34,619	70%
East York	3,975	8%
Etobicoke	3,537	7%
North York	2,714	5%
Scarborough	2,188	4%
York	1,768	4%
Other	764	2%
Total	**49,565**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —). ▲ = change vs last update.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 23, 2026 (12 PM)

21 (1) (b); 26

Key Themes by Frequency

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

21 (1) (b); 26

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent (20–24%) across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 26, 2026 (12 PM)

65,461	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+1,166	*— steady*	*— steady*	*— steady*

Engagement & Reach

106,647 visits · **78,121** unique · **+1,166** responses since Jun 23

Daily new survey responses — 22,493 peak (Jun 9), now ~300/day (tapering):



Who Responded

Resident — City of Toronto	79%
Resident — GTHA (other)	15%
Other	8%
Industry / Business	3%
Gov't dept / agency	1%
Indigenous	1%

How Often Respondents Fly From BBTCA

Rarely / never

Occasionally (1–5×/yr)

Frequently (6+×/yr)

21 (1) (b); 26

21 (1) (b); 26

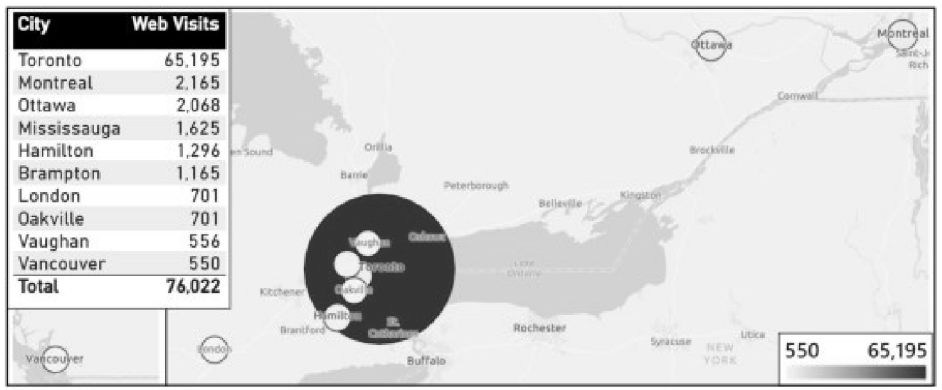
Top Considerations for the Future

Environment
Noise
Land use planning
Ground transportation
Other
Passenger experience
Economic / social
No specific priorities

21 (1) (b); 26

Top 10 Locations of Web Traffic

City	Web Visits
Toronto	65,195
Montreal	2,165
Ottawa	2,068
Mississauga	1,625
Hamilton	1,296
Brampton	1,165
London	701
Oakville	701
Vaughan	556
Vancouver	550
Total	**76,022**



What area of Toronto are you located in?

Area	Answers	%
Toronto	35,251	70%
East York	4,033	8%
Etobicoke	3,609	7%
North York	2,764	5%
Scarborough	2,236	4%
York	1,802	4%
Other	775	2%
Total	**50,470**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 26, 2026 (12 PM)

21 (1) (b); 26

Key Themes by Frequency

21 (1) (b); 26

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

t)

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" · 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" · 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – June 30, 2026 (12 PM)

67,462	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+2,001	*— steady*	*— steady*	*— steady*

Engagement & Reach

109,199 visits · **79,859** unique · **+2,001** responses since Jun 26

Daily new survey responses — 22,493 peak (Jun 9), now ~330/day (tapering):



Who Responded

Resident — City of Toronto	79%
Resident — GTHA (other)	15%
Other	8%
Industry / Business	3%
Gov't dept / agency	1%
Indigenous	1%

How Often Respondents Fly From BBTCA

Rarely / never

Occasionally (1–5×/yr)

Frequently (6+×/yr)

21 (1) (b); 26

21 (1) (b); 26

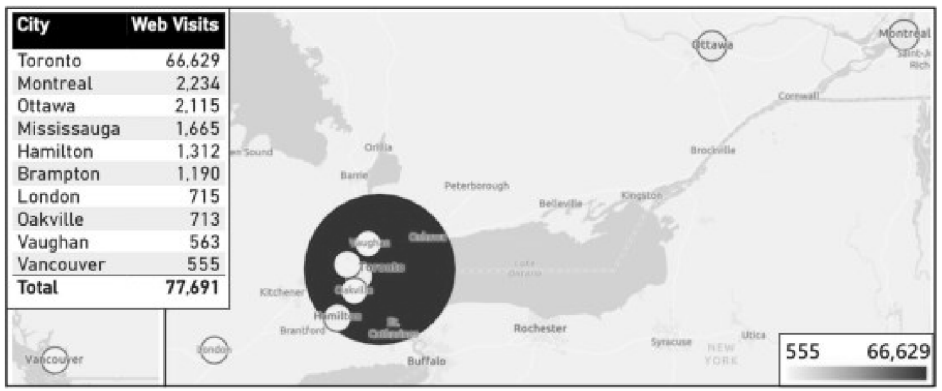
Top Considerations for the Future

Environment
Noise
Land use planning
Ground transportation
Other
Passenger experience
Economic / social
No specific priorities

21 (1) (b); 26

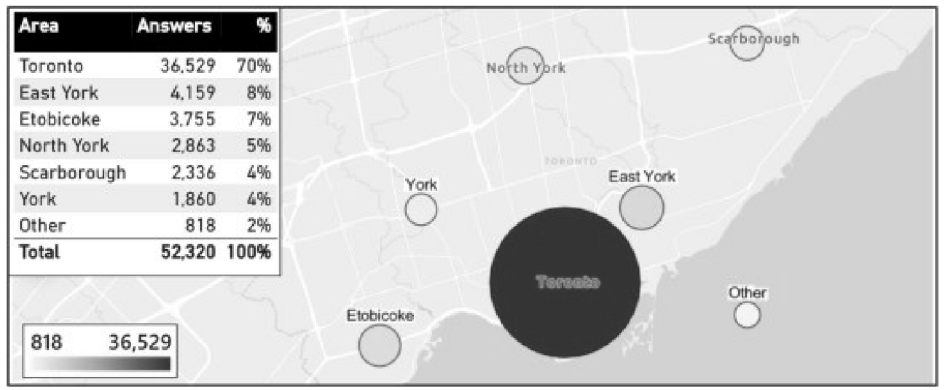
Top 10 Locations of Web Traffic

City	Web Visits
Toronto	66,629
Montreal	2,234
Ottawa	2,115
Mississauga	1,665
Hamilton	1,312
Brampton	1,190
London	715
Oakville	713
Vaughan	563
Vancouver	555
Total	**77,691**



What area of Toronto are you located in?

Area	Answers	%
Toronto	36,529	70%
East York	4,159	8%
Etobicoke	3,755	7%
North York	2,863	5%
Scarborough	2,336	4%
York	1,860	4%
Other	818	2%
Total	**52,320**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – June 30, 2026 (12 PM)

21 (1) (b); 26

Key Themes by Frequency

21 (1) (b); 26

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – July 3, 2026 (12 PM)

70,683	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+3,221	*— steady*	*— steady*	*— steady*

Engagement & Reach

114,852 visits · **83,801** unique · **+3,221** responses since Jun 30

Daily new survey responses — 22,493 peak (Jun 9), now ~150/day (tapering):



Who Responded

Resident — City of Toronto	79%
Resident — GTHA (other)	15%
Other	8%
Industry / Business	3%
Gov't dept / agency	1%
Indigenous	1%

How Often Respondents Fly From BBTCA

Rarely / never

Occasionally (1–5×/yr)

Frequently (6+×/yr)

21 (1) (b); 26

21 (1) (b); 26

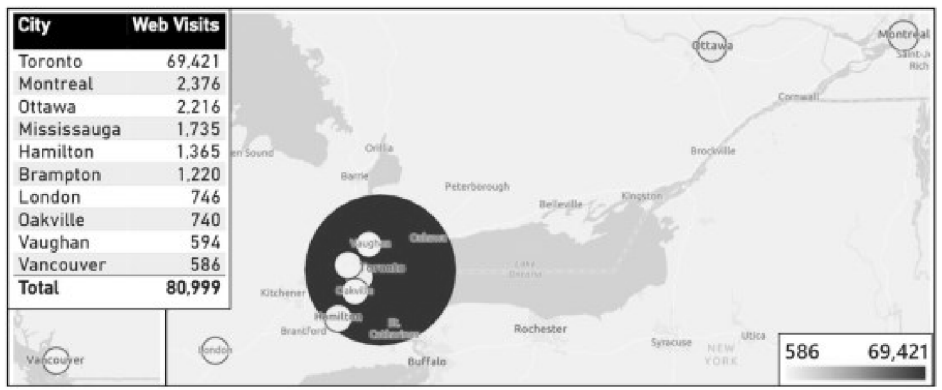
Top Considerations for the Future

Environment
Noise
Land use planning
Ground transportation
Other
Passenger experience
Economic / social
No specific priorities

21 (1) (b); 26

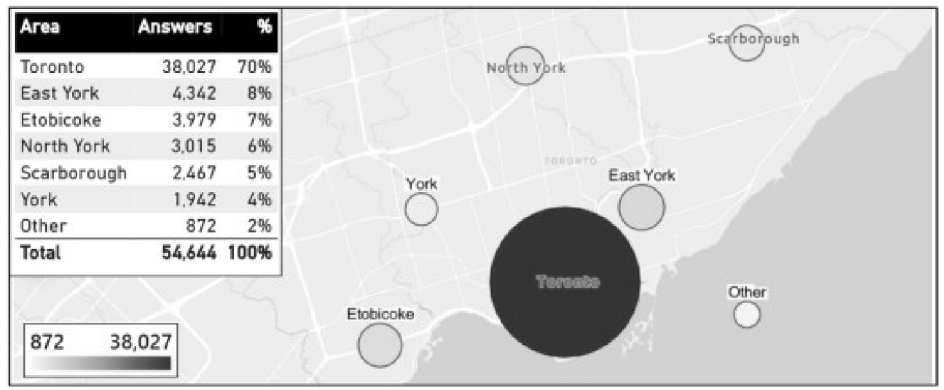
Top 10 Locations of Web Traffic

City	Web Visits
Toronto	69,421
Montreal	2,376
Ottawa	2,216
Mississauga	1,735
Hamilton	1,365
Brampton	1,220
London	746
Oakville	740
Vaughan	594
Vancouver	586
Total	**80,999**



What area of Toronto are you located in?

Area	Answers	%
Toronto	38,027	70%
East York	4,342	8%
Etobicoke	3,979	7%
North York	3,015	6%
Scarborough	2,467	5%
York	1,942	4%
Other	872	2%
Total	**54,644**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

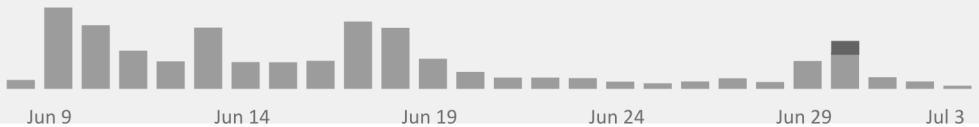
Timeframe: June 8 (6 PM) – July 3, 2026 (12 PM)

21 (1) (b); 26

Email Volume & Reach

21 (1) (b); 26

Daily email volume — yellow bars, Jul 3 mail-in intake shown in purple:



Key Themes by Frequency

21 (1) (b); 26

- Governance & Process
- Waterfront & Public Space
- Traffic & Infrastructure
- Noise Pollution
- Environmental / Health
- Economic Case
- Consultation Criticism
- Housing Impact

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – July 10, 2026 (12 PM)

73,566	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+2,883	*— steady*	*— steady*	*— steady*

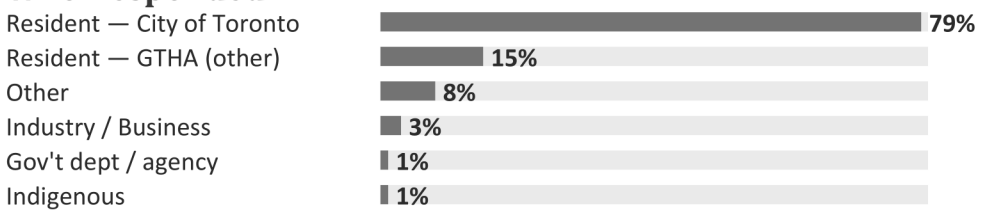
Engagement & Reach

119,518 visits · **86,772** unique · **+2,883** responses since Jul 3

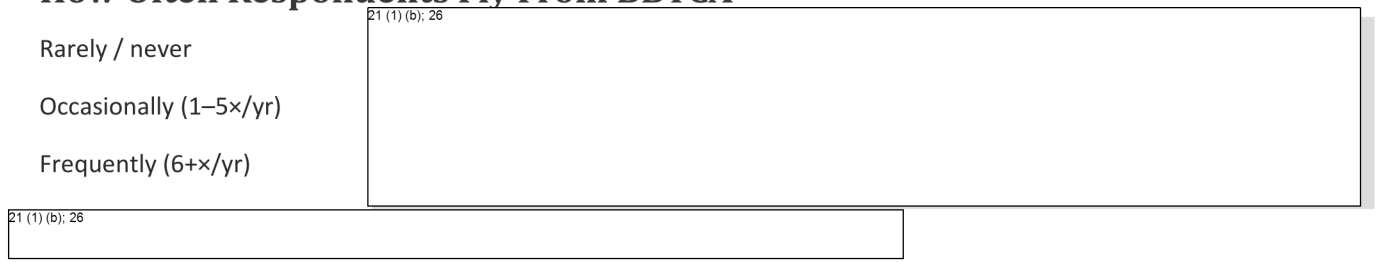
Daily new survey responses — 22,493 peak (Jun 9), now ~400/day (weekend uptick):



Who Responded



How Often Respondents Fly From BBTCA

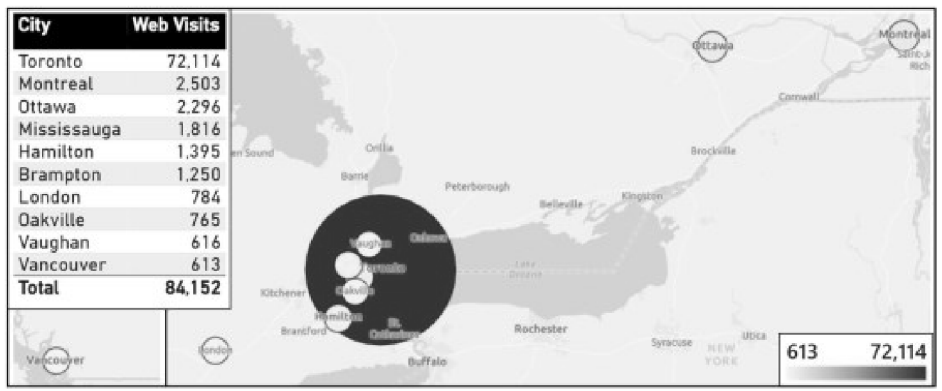


Top Considerations for the Future



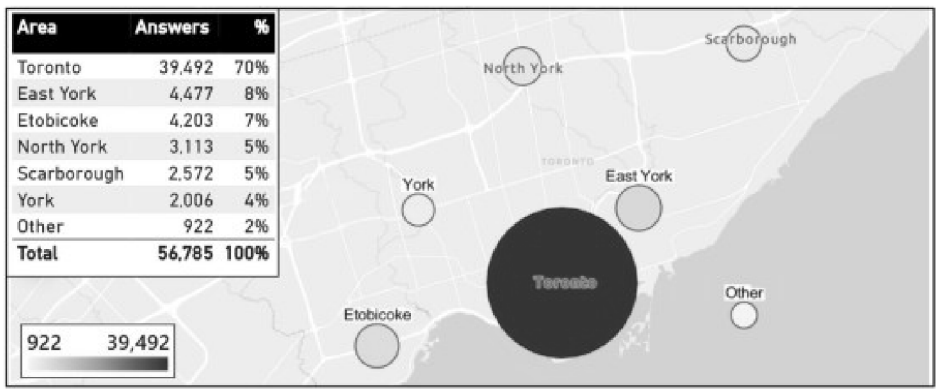
Top 10 Locations of Web Traffic

City	Web Visits
Toronto	72,114
Montreal	2,503
Ottawa	2,296
Mississauga	1,816
Hamilton	1,395
Brampton	1,250
London	784
Oakville	765
Vaughan	616
Vancouver	613
Total	**84,152**



What area of Toronto are you located in?

Area	Answers	%
Toronto	39,492	70%
East York	4,477	8%
Etobicoke	4,203	7%
North York	3,113	5%
Scarborough	2,572	5%
York	2,006	4%
Other	922	2%
Total	**56,785**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). “Oppose / Support changes” split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – July 10, 2026 (12 PM)

21 (1) (b); 26

Email Volume & Reach

21 (1) (b); 26

Daily email volume — yellow bars, Jul 3 mail-in intake shown in purple:



Key Themes by Frequency

- Governance & Process
- Waterfront & Public Space
- Traffic & Infrastructure
- Noise Pollution
- Environmental / Health
- Economic Case
- Consultation Criticism
- Housing Impact

21 (1) (b); 26

Key Themes & Recurring Views

21 (1) (b); 26

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – July 17, 2026 (12 PM)

76,966	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+3,400	*— steady*	*— steady*	*— steady*

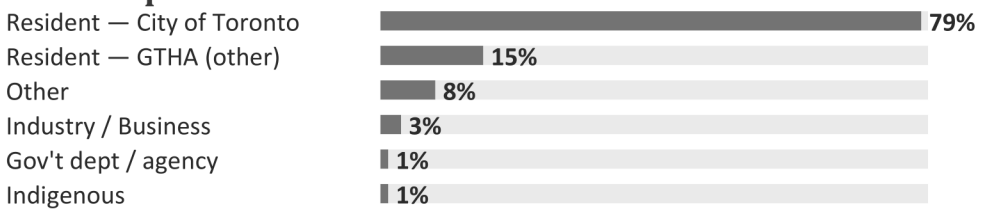
Engagement & Reach

124,674 visits · **90,110** unique · **+3,400** responses since Jul 10

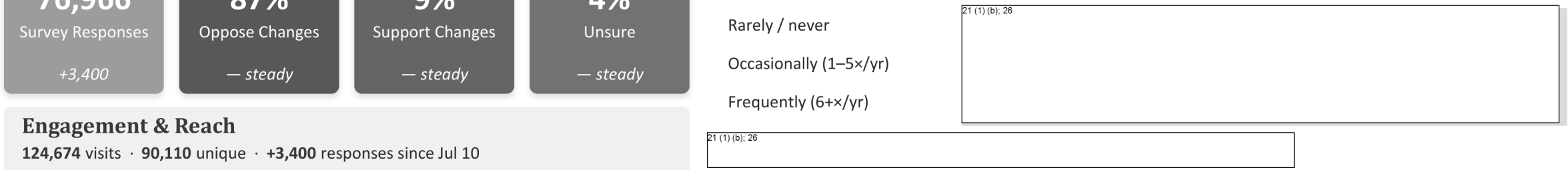
Daily new survey responses — 22,493 peak (Jun 9), now ~450/day (Thursday spike):



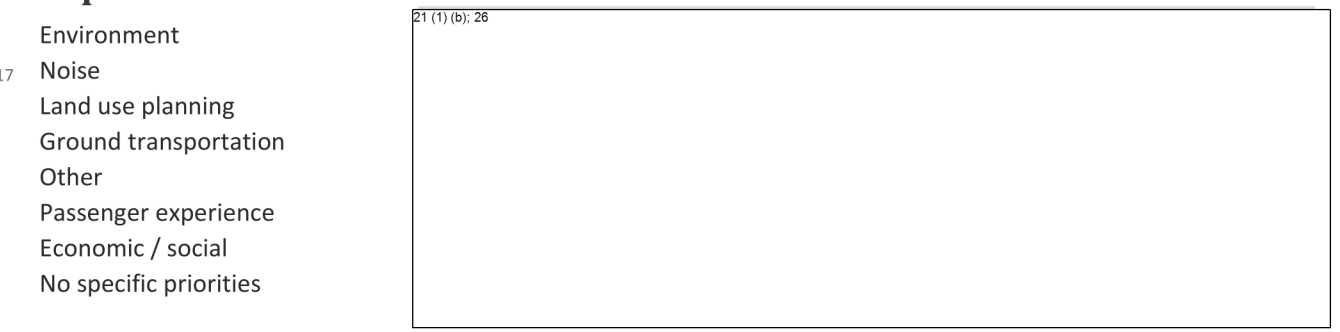
Who Responded



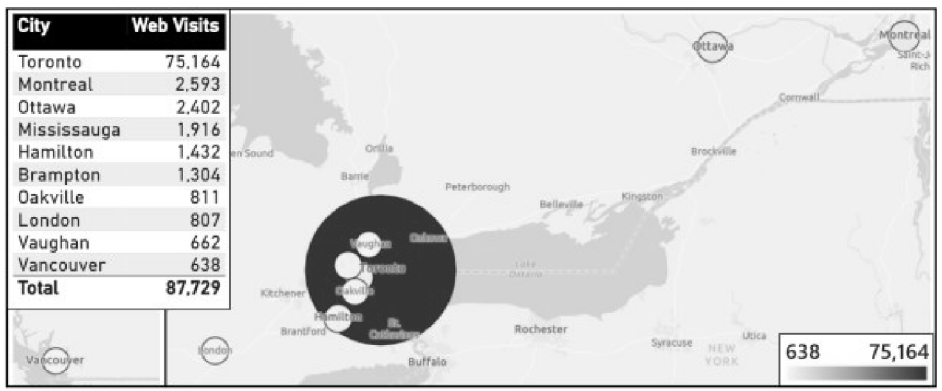
How Often Respondents Fly From BBTCA



Top Considerations for the Future



Top 10 Locations of Web Traffic



City	Web Visits
Toronto	75,164
Montreal	2,593
Ottawa	2,402
Mississauga	1,916
Hamilton	1,432
Brampton	1,304
Oakville	811
London	807
Vaughan	662
Vancouver	638
Total	**87,729**

What area of Toronto are you located in?



Area	Answers	%
Toronto	41,436	70%
East York	4,677	8%
Etobicoke	4,434	7%
North York	3,244	5%
Scarborough	2,672	4%
York	2,088	4%
Other	969	2%
Total	**59,520**	**100%**

Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). "Oppose / Support changes" split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

Timeframe: June 8 (6 PM) – July 17, 2026 (12 PM)

21 (1) (b); 26

Email Volume & Reach

21 (1) (b); 26

Daily email volume — yellow bars, Jul 3 mail-in intake shown in purple:



Key Themes by Frequency

21 (1) (b); 26

- Governance & Process
- Waterfront & Public Space
- Traffic & Infrastructure
- Noise Pollution
- Environmental / Health
- Economic Case
- Consultation Criticism
- Housing Impact

Key Themes & Recurring Views

21 (1) (b); 26

post data-quality audit)

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" · 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" · 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Timeframe: June 8 (6 PM) – July 24, 2026 (8 AM)

84,218	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+7,252	*— steady*	*— steady*	*— steady*

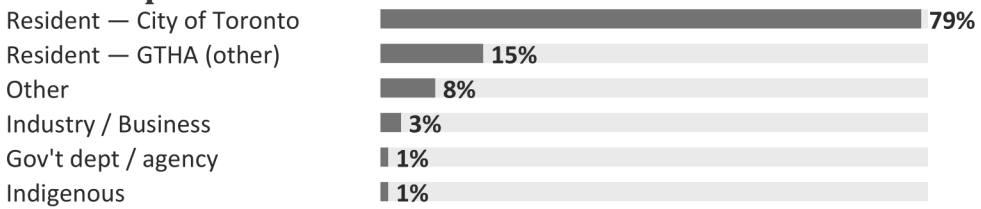
Engagement & Reach

134,726 visits · **120,216** unique · **+7,252** responses since Jul 17

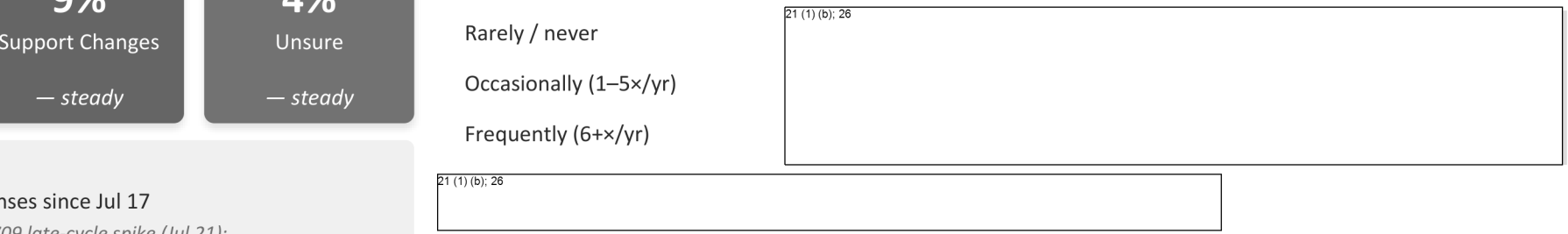
Daily new survey responses — 22,493 peak (Jun 9), 1,709 late-cycle spike (Jul 21):



Who Responded

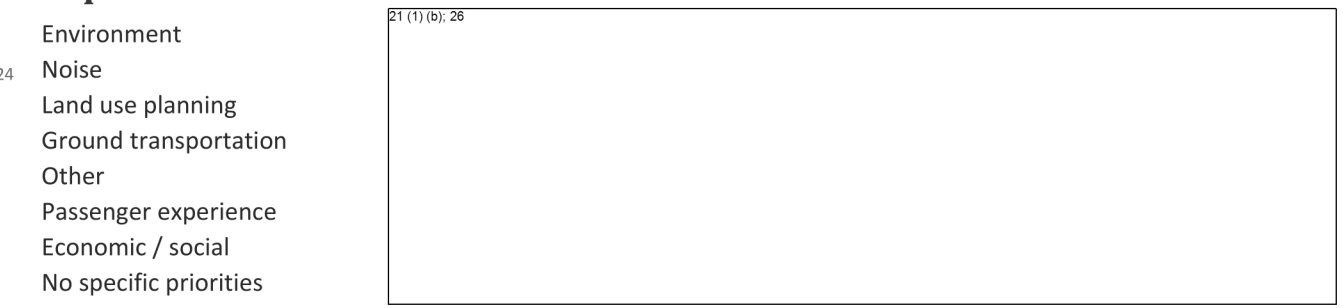


How Often Respondents Fly From BBTCA



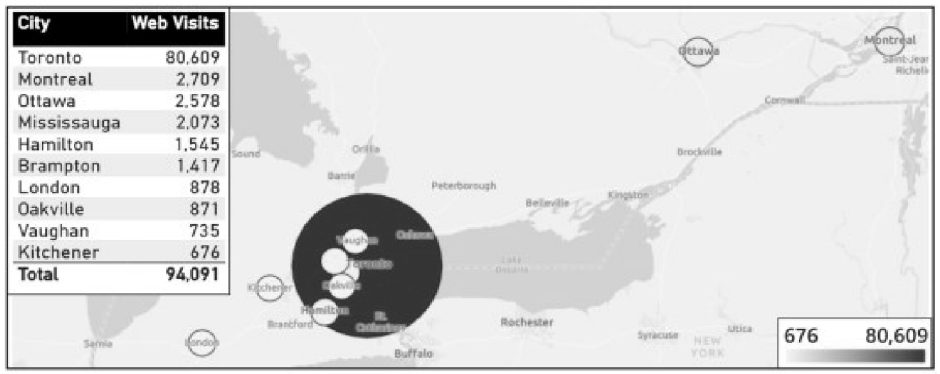
21 (1) (b); 26

Top Considerations for the Future



Top 10 Locations of Web Traffic

City	Web Visits
Toronto	80,609
Montreal	2,709
Ottawa	2,578
Mississauga	2,073
Hamilton	1,545
Brampton	1,417
London	878
Oakville	871
Vaughan	735
Kitchener	676
Total	**94,091**



What area of Toronto are you located in?

Area	Answers	%
Toronto	45,539	70%
East York	5,062	8%
Etobicoke	4,847	7%
North York	3,543	5%
Scarborough	2,903	4%
York	2,268	3%
Other	1,095	2%
Total	**65,257**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). “Oppose / Support changes” split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

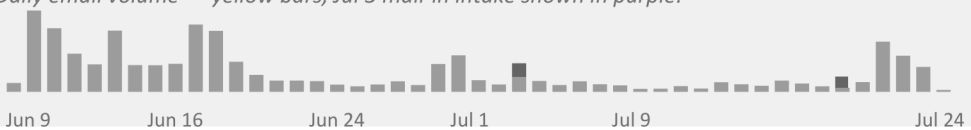
Timeframe: June 8 (6 PM) – July 24, 2026 (8 AM)

21 (1) (b); 26

Email Volume & Reach

21 (1) (b); 26

Daily email volume — yellow bars, Jul 3 mail-in intake shown in purple:



Key Themes by Frequency

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

21 (1) (b); 26

Key Themes & Recurring Views (Based on 21 (1) (b); 26 post data-quality audit)

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Survey*

Survey Closed July 24 at 12:00 PM

Timeframe: June 8 (6 PM) – July 24, 2026 (12 PM)

87,106	87%	9%	4%
Survey Responses	Oppose Changes	Support Changes	Unsure
+10,140	*— steady*	*— steady*	*— steady*

Engagement & Reach

137,612 visits · **122,739** unique · **+10,140** responses since Jul 17 (final)

Daily new survey responses — 22,493 peak (Jun 9), late-cycle deadline surge (Jul 21–24):



Who Responded

Resident — City of Toronto	79%
Resident — GTHA (other)	15%
Other	8%
Industry / Business	3%
Gov't dept / agency	1%
Indigenous	1%

How Often Respondents Fly From BBTCA

Rarely / never

Occasionally (1–5×/yr)

Frequently (6+×/yr)

21 (1) (b); 26

21 (1) (b); 26

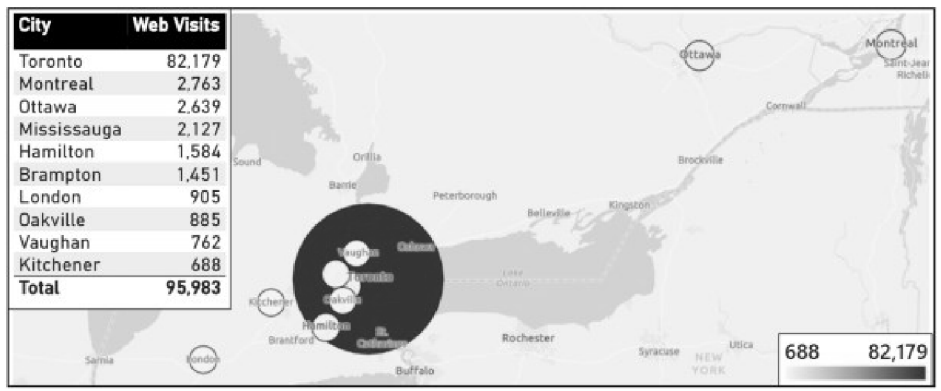
Top Considerations for the Future

Environment
Noise
Land use planning
Ground transportation
Other
Passenger experience
Economic / social
No specific priorities

21 (1) (b); 26

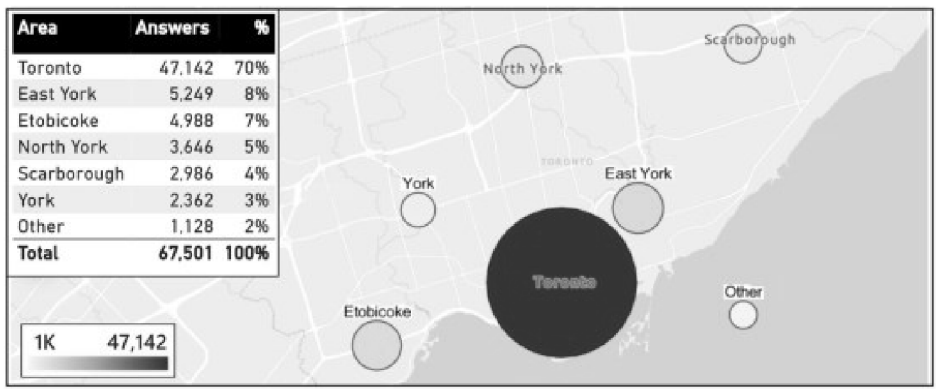
Top 10 Locations of Web Traffic

City	Web Visits
Toronto	82,179
Montreal	2,763
Ottawa	2,639
Mississauga	2,127
Hamilton	1,584
Brampton	1,451
London	905
Oakville	885
Vaughan	762
Kitchener	688
Total	**95,983**



What area of Toronto are you located in?

Area	Answers	%
Toronto	47,142	70%
East York	5,249	8%
Etobicoke	4,988	7%
North York	3,646	5%
Scarborough	2,986	4%
York	2,362	3%
Other	1,128	2%
Total	**67,501**	**100%**



Data Notice: Open online survey; self-selected respondents (not a statistically representative sample). “Oppose / Support changes” split unchanged pending updated breakdown (trend shown as —).

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Billy Bishop Toronto City Airport — Public Consultation Update: *Emails*

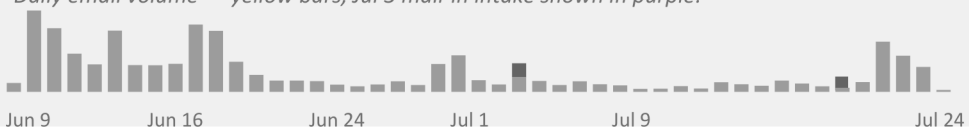
Timeframe: June 8 (6 PM) – July 24, 2026 (8 AM)

21 (1) (b); 26

Email Volume & Reach

21 (1) (b); 26

Daily email volume — yellow bars, Jul 3 mail-in intake shown in purple:



Key Themes by Frequency

21 (1) (b); 26

Governance & Process

Waterfront & Public Space

Traffic & Infrastructure

Noise Pollution

Environmental / Health

Economic Case

Consultation Criticism

Housing Impact

Key Themes & Recurring Views

21 (1) (b); 26

post data-quality audit)

21 (1) (b); 26

21 (1) (b); 26

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

Email Scan — *Coordinated-Campaign Responses*

How the estimate is built

1. Normalize each email — strip names, addresses, emails, numbers and punctuation; lowercase the text so only wording remains.
2. Compare emails based on shared words and short phrases, giving more weight to matching phrases than to common words.
3. Give each pair of emails a similarity score and link any pair that is 80% or more similar.
4. Group linked emails into clusters (connected components). Any cluster with ≥ 3 distinct senders is treated as one coordinated template.
5. Coordinated responses represent the proportion of all emails that belong to identified campaigns. Confidence reflects how closely the flagged emails match one another in wording.

Why we are confident

- All flagged emails were at least 90% identical to the template used within their group, indicating they were part of coordinated form-letter campaigns rather than independent submissions.
- The estimated share of coordinated emails remained consistent across similarity thresholds ranging from 60% to 90%, suggesting the result is robust and not dependent on a single cutoff point.

What this scan found

21 (1) (b); 26

Composition of the inbox

21 (1) (b); 26

Coordinated-campaign remains elevated; templates still growing

21 (1) (b); 26

How to read this figure

- Campaign emails are NOT discounted and remain fully counted in every total and percentage on the Emails slide.
- The scan flags textual coordination, not legitimacy.
- About 18 near-duplicate messages appear to be spam or auto-reply artifacts rather than genuine advocacy messages and are therefore excluded from the headline count.
- This is an estimate from text similarity, not sender identity; it cannot confirm individual authorship or detect bots directly.

Sample near-identical emails — Three active coordinated templates

Template A — "$3B / Pearson" 21 (1) (b); 26

Sender 1: *"To Whom It May Concern, I do not support the expansion of Billy Bishop Airport. There is already a 3 billion dollar investment into expanding Pearson International Airport. It is not fair to the constituents of Ontario..."*

Template B — "Bill 110" 21 (1) (b); 26

Sender 1: *"Dear Air Policy Transport Canada, I am writing to express my opposition to Bill 110 and the proposed expansion of Billy Bishop Airport. This expansion does not meaningfully benefit local residents..."*

Template C — "Attention / jets" 21 (1) (b); 26

Sender 1: *"Attention: Consultation – Future of Billy Bishop Toronto City Airport. As you consider plans to introduce jets to downtown Toronto, please take into consideration the impacts this will have on the waterfront..."*

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

A-2026-00271

''C. Analysis methodology

4. *The name of any software, tool, model or service used to categorise, code, cluster or classify the responses.*
5. *The classification taxonomy, codebook, category list or coding frame applied to the responses.*
6. *Any written rules, coding instructions, guidance to analysts, or prompts provided to any tool or model used for that categorisation.''*

Two tools were used, applied sequentially:

1. Anonymization

- The macro (Annex 1) is an in-house Microsoft Outlook/VBA routine that exports the emails in a selected mail folder to a CSV file and, in the same pass, removes personal information from the message text. It is run as a pre-processing step: every email is anonymized by this macro before it reaches any analysis, so all downstream categorization and reporting operate only on redacted text.
- The redaction logic is entirely rule-based (regular expressions and deterministic string handling). No machine-learning model, external service, or discretionary judgment is used to decide what constitutes personal information; the same fixed rules are applied to every message.
- The export contains three columns only:
  - **Received -** the date/time the message was received;
  - **Subject -** the redacted subject line;
  - **Body -** the redacted message body.
- Sender identity fields are **never written to the file**; the macro does not export the sender's display name or email address at all. Only the message content is retained, after redaction.
- Identifiers are replaced in place with a visible uppercase tag rather than deleted, which preserves sentence structure for thematic analysis while removing the identifying value. The tags used are:
  - [EMAIL] - email addresses
  - [HANDLE] - social-media style @-handles
  - [WEB] - website/domain names
  - [PHONE] - telephone numbers
  - [POSTAL] - Canadian postal codes
  - [ADDRESS] - street/mailing addresses
  - [NAME] - personal names

2. Categorization

- The anonymized email text was reviewed with the assistance of Claude, a general-purpose large language model. Claude was used conversationally as an analytical aid: for each biweekly update cycle, the analyst supplied the newly redacted email export and

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

instructed the tool to identify recurring themes/concerns, tally counts of supportive ("In Favour") submissions, and assess the likelihood that a given email was part of a coordinated or form-letter campaign. All outputs were reviewed by the analyst before being incorporated into the summary product; the tool did not publish or finalize figures independently.

- The main prompts from the analyst to begin the reporting process and add additional insight into coordinated email campaigns were:

Prompt 1

a. Produce a recurring update to a 2-slide "placemat" deck summarizing public consultation input, refreshed every 2 business days, delivered as both an editable PowerPoint and a PDF.
b. Each cycle, new inputs are provided: the latest cumulative emails file (CSV), the survey-results document, and updated map images.
c. Build each update by editing the previously approved deck rather than redesigning the layout; keep formatting consistent and fonts at a minimum legible size.
d. Slide 1 covers survey data (engagement/reach metrics, respondent breakdowns, and maps); Slide 2 covers email analysis (summary stat cards, a "themes by frequency" chart, and a themes/recurring-views section with a few factual bullet points per theme and no verbatim quotes).
e. Generate the email numbers using a fixed, reused coding method so that trends remain valid and comparable across cycles.
f. Apply these standing rules: published counts in each category must never decrease from one update to the next; the "In Favour" figure is anchored to a published baseline and only increases when a supportive submission has been individually reviewed and confirmed; and no figures are to be fabricated.

Prompt 2

a. Add detection of coordinated/form-letter activity to the email analysis: assess how likely each email is to be part of an organized letter-writing campaign, and express the result as an overall percentage (with an associated confidence).
b. Surface this on the Emails slide as a compact card showing the estimated share of coordinated/campaign emails, with brief explanatory text.
c. Add a further slide explaining the methodology behind that percentage.
d. In later refinements: display a rolling set of representative templates (labelled A/B/C) with the number of senders per template and a single example sender per template; and retain the methodology slide in the distributed deck using plain-language wording.

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

ANNEX 1 – Anonymization Macro

```
Attribute VB_Name = "ConsultationExport"
'================================================================================
==
'  ExportAnonymizedConsultation        (FINAL v3 — deep signature catch)
'================================================================================
==
'  Exports every email in a chosen folder to a UTF-8 CSV:
'       Received | Subject | Body
'  Sender name/address fields are never written.
'
'  REDACTION (replaced with an UPPERCASE tag so it stays visible):
'    [EMAIL] [HANDLE] [WEB] [PHONE] [POSTAL] [ADDRESS] [NAME]
'    [NAME] is inserted for inline self-identification, e.g.
'    "My name is Jane Smith" -> "My name is [NAME]" and
'    "I, Jane Smith, oppose..." -> "I, [NAME], oppose..."
'
'    NOTE (privacy review): the do-not-redact "guard lists" used by the
'    trailing-name rules contain ONLY place / landmark names, role titles and
'    sign-off words — no personal names. Their sole purpose is to avoid over-
'    redacting places and closings; any unlisted trailing name IS redacted.
'
'  PRE-CLEAN: bullet / asterisk line-markers (* . o-style) are turned
'  into sentence breaks first, so signatures that were pasted as bullet
'  lists (e.g. "...efforts * Thanks * Jane Smith * Toronto resident")
'  are detected like any other sign-off.
'
'  QUOTED / FORWARDED CHAINS (StripQuoted): catches names that sit MID-body
'  in a reply/forward chain, where the end-of-message signature logic can't
'  see them:
'    - the forwarder's sign-off + name right before a "Forwarded / Original
'      Message" marker ("...Airport. Regards John Smith ----- Forwarded")
'    - a name on a quoted header line, From:/To:/Cc:/Bcc:/Reply-To:
'      ("From: John Smith <[EMAIL]>" -> "From: [NAME] <[EMAIL]>"). The
'      name is only taken up to a < [ , ; ( ) or line end, so an address
'      line that flows into the letter is left alone, not over-trimmed.
'    - a name tucked inside <...> ahead of a redacted address
'      ("<John. [EMAIL]>" -> "<[EMAIL]>").
'
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
' SIGNATURE REMOVAL works on the whole message text (not line by line):
'   1) CutFooter  - cut at an app/device footer (Sent from my iPhone,
'                   Yahoo / Proton Mail, Get Outlook, web boilerplate)
'                   OR a contact label (Phone:/Tel:/E-mail:/Fax:), then
'                   drop the name sitting right in front of it.
'   2) CutSignoff - cut from a sign-off after a sentence (mReSignoff
'                   covers hundreds of variants: Sincerely / (Best|Kind|
'                   Warm|Fond) Regards / Yours (truly|sincerely) /
'                   Respectfully / Cordially / Cheers / Thanks(...) /
'                   Best / Warm wishes / With (gratitude|respect|love|
'                   concern) / In solidarity / Warmly / Gratefully /
'                   Signed...). Also cuts when an explicit closing
'                   (Regards/Sincerely/Thanks...) follows a comma or dash.
'   3) ShaveTail  - drop the segment after the last sentence OR after the
'                   last comma if it looks like a signature: a NAME (full
'                   name, initials, ALL-CAPS, single surname, honorific +
'                   name), a name + self-descriptor ("...Toronto Resident",
'                   "...constituent"), a run of 4+ names (petition lists),
'                   a credential/title, a comma or pipe flourish, a pronoun
'                   tag, a footer, or a short non-sentence fragment.
'
' RELIABILITY: every email is always written; signature removal is error
' -guarded, so a failure on one email still exports it fully redacted.
' LIMIT: a person-name buried in / trailing a sentence with no other
' signal ("...very short sighted. Jane Smith") cannot be told
' from a place/airport name ("...keep Billy Bishop") by rule, so a quick
' human scroll of the Body column before a raw CSV circulates is still
' the only true 100%. Hard identifiers are removed reliably every time.
'
' PROCESS: triage Junk -> F9, wait for "up to date" -> run on the Inbox.
'=============================================================================
==

Option Explicit

Private mStream As Object
Private mReDotCap As Object, mReBanner As Object, mReUrl As Object, mReImg As Object
Private mReBullet As Object, mReDotRun As Object, mReCommaDot As Object
Private mReEmail As Object, mReHandle As Object, mReWeb As Object
Private mRePhone As Object, mRePostal As Object, mReAddr As Object
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
Private mReMyName As Object, mReIComma As Object
Private mReFwdName As Object, mReQHdr As Object, mReQAngle As Object
Private mReHead As Object, mReBeforeTag As Object, mReSelfID As Object
Private mReSigOn As Object, mReAttrib As Object
Private mReCredName As Object, mReClabel As Object, mReSubBy As Object, mRePipe As
Object
Private mReSigTypo As Object, mReNameEmail As Object, mReNameOn As Object,
mReNameMark As Object
Private mReResident As Object, mReCouple As Object, mReCoupleEnd As Object, mReFooter
As Object, mReTrail As Object
Private mReFoot As Object, mReContact As Object, mRePron As Object, mReCred As Object
Private mReDescr As Object, mReName As Object, mReTok As Object
Private mReSentence As Object, mReSignoff As Object, mReClose As Object, mReCloseIn As
Object, mReDelim As Object
Private mReEmptyBr As Object, mReSpace As Object

Sub ExportAnonymizedConsultation()

    On Error GoTo Fail

    Dim ns As Outlook.NameSpace, fld As Outlook.Folder
    Set ns = Application.GetNamespace("MAPI")
    Set fld = ns.PickFolder
    If fld Is Nothing Then Exit Sub

    Dim outPath As String
    outPath = Environ$("USERPROFILE") & "\Desktop\consultation_anon_" _
            & Format(Now, "yyyymmdd_hhnn") & ".csv"

    Dim BUL As String, EN As String, EM As String
    EN = ChrW$(8211): EM = ChrW$(8212)
    BUL = "[*" & ChrW$(8226) & ChrW$(183) & ChrW$(9642) & ChrW$(9679) _
            & ChrW$(8227) & ChrW$(9702) & ChrW$(8729) & "]"

    ' ---- pre-clean ----
    Set mReDotCap = NewRegex("([a-z])([.!?])([A-Z])"): mReDotCap.IgnoreCase = False
    Set mReBullet = NewRegex("(^|\s)(?:" & BUL & "\s*)+")
    Set mReDotRun = NewRegex("\s*\.\s*(?:\.\s*)+")
    Set mReCommaDot = NewRegex(",\s*\.")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    Set mReBanner = NewRegex("You don.t often get email from
[\s\S]*?LearnAboutSenderIdentification>?")
    Set mReUrl = NewRegex("<?https?://[^\s>]+>?")
    Set mReImg = NewRegex("\[(cid|image):[^\]]*\]")

    ' ---- redaction ----
    Set mReEmail = NewRegex("[A-Za-z0-9._%+\-]+@[A-Za-z0-9.\-]*")
    Set mReHandle = NewRegex("@[A-Za-z][A-Za-z0-9._%+\-]*")
    Set mReWeb = NewRegex("\b[a-z0-9][a-z0-9\-]+\.(ca|com|org|net|io|info|biz)\b")
    Set mRePhone = NewRegex("(\+?1[-.\s]?)?\(?\d{3}\)?[-.\s]{0,3}\d{3}[-.\s]{0,3}\d{4}")
    Set mRePostal = NewRegex("[A-Za-z]\d[A-Za-z]\s?\d[A-Za-z]\d")
    Set mReAddr = NewRegex("\d{1,6}([\s\-]+\d{1,6})?\s+[A-Za-z][\w
.]*\b(Street|St|Avenue|Ave|Road|Rd|Boulevard|Blvd|Drive|Dr|Crescent|Cres|Court|Ct|Place|Pl|La
ne|Ln|Way|Terrace|Trail|Square|Sq|Quay|Quays)\b\.?")
    ' inline self-identification -> [NAME]  (case-sensitive name capture)
    Set mReMyName = NewRegex("\b([Mm]y name is)\s+([A-Z][A-Za-z'\-]+(?:\s+[A-Z][A-Za-
z'\-]+){0,2})")
    mReMyName.IgnoreCase = False
    Set mReIComma = NewRegex("\b(I),\s+[A-Z][A-Za-z'\-]+(?:\s+[A-Z][A-Za-z'\-]+){0,2},")
    mReIComma.IgnoreCase = False

    ' ---- quoted / forwarded-email structure (names in reply chains) ----
    ' forwarder's own sign-off/name sitting right before a Forwarded/Original
    ' Message marker; tokens carry no period so the run can't cross a sentence
    Set mReFwdName = NewRegex("[A-Z][A-Za-z'\-]*(?:\s+[A-Z][A-Za-z'\-]*){0,4}\s+(?=-
{2,}\s*(?:Forwarded|Original)|Forwarded Message|Original Message|Begin forwarded)")
    mReFwdName.IgnoreCase = False
    ' name on a quoted header line, taken only up to a < [ , ; ( ) or line end
    ' so an address line that runs into the letter is not over-trimmed
    Set mReQHdr = NewRegex("\b(From|To|Cc|Bcc|Reply-To):\s*[A-Z][A-Za-z.'\-]*(?:\s+[A-
Z][A-Za-z.'\-]*){0,4}(?=\s*(?:[<\[\],;()]|$))")
    mReQHdr.IgnoreCase = False
    ' name tucked inside <...> right before a redacted [EMAIL]
    Set mReQAngle = NewRegex("<\s*[A-Z][A-Za-z.'\-]*(?:\s+[A-Z][A-Za-z.'\-
]*){0,4}\s+(?=\[EMAIL\])")
    mReQAngle.IgnoreCase = False

    ' ---- residual names the tail-trimmer can't see (mid-body / top / inline) ----
    ' letterhead name at the very TOP, before an address tag, "Dear", or a
    ' street number+name ("John Smith [ADDRESS]...", "Jane Smith 2 Cotton...")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    Set mReHead = NewRegex("^[A-Z][A-Za-z.'\-]*(?:\s+[A-Z][A-Za-z.'\-
]*){0,3}\s+(?=\[(?:ADDRESS|POSTAL|PHONE|EMAIL)\]|Dear\b|\d{1,5}\s+[A-Z][a-z])")
    mReHead.IgnoreCase = False
    ' any name run hugging a redacted contact tag, ANYWHERE in the body
    ' (signatures, address blocks) -> "[NAME] [POSTAL]" etc.
    Set mReBeforeTag = NewRegex("[A-Z][A-Za-z.'\-]*(?:\s+[A-Z][A-Za-z.'\-
]*){0,3}\s+(?=\[(?:ADDRESS|POSTAL|PHONE|EMAIL|WEB)\])")
    mReBeforeTag.IgnoreCase = False
    ' inline self-identification beyond "My name is" / "I,": I'm / I am / This is
    ' + a Title-case first+last (2+ tokens, so "I am Canadian" is NOT caught)
    Set mReSelfID = NewRegex("\b(I am|I'm|This is)\s+[A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-
]+){1,2}")
    mReSelfID.IgnoreCase = False
    ' first-name sign-off sitting right before a quoted reply line
    ' ("Best, Jane On Tue, Jun 9...", "Thank you, John On Wed...")
    Set mReSigOn = NewRegex("\b(Best|Regards|Sincerely|Cheers|Thanks|Thank
you|Yours|Cordially|Warmly),\s+([A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-]+){0,2})(?=\s+On\b)")
    mReSigOn.IgnoreCase = False
    ' name in a quoted reply attribution after the timestamp
    ' ("...at 12:49 PM John Smith", "...6:33 a.m. Jane Smith")
    Set mReAttrib = NewRegex("((?:AM|PM|am|pm|[AaPp]\.[Mm]\.)\s+)([A-Z][a-z]+\s+[A-
Z][A-Za-z.'\-]+)")
    mReAttrib.IgnoreCase = False

    ' ---- v4: signature shapes the above still missed (validated on 1.1k batch) ----
    ' name immediately followed by professional credentials / titles
    Set mReCredName = NewRegex("([A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-
]+){1,3})(?:\s*\([^)]{0,20}\))?[
,]+(?=(?:PCC|CPCC|MBA|CFA|CPA|P\.?Eng|C\.?E\.?T|G\.?S\.?C|Ph\.?D|M\.?D|LL\.?B|Q\.?C|K\
.?C|Professor|Emerit|Realtor|Barrister|Solicitor|Audiologist|Architect|Principal)\b)")
    mReCredName.IgnoreCase = False
    ' name right before a literal contact label word ("...Smith Phone:")
    Set mReClabel = NewRegex("([A-Z][A-Za-z.'\-]+(?:\s+[A-Z][A-Za-z.'\-
]+){0,3})\s+(?=(?:Phone|Tel|Telephone|E-?mail|Mobile|Cell|Fax)\s*:)")
    mReClabel.IgnoreCase = False
    ' labelled signature ("Submitted by: Jane Smith")
    Set mReSubBy = NewRegex("\b(Submitted by|Prepared by|Written by|Signed)\s*:?\s+([A-
Z][a-z]+(?:\s+(?:[A-Z]\.?|[A-Z][A-Za-z.'\-]+)){0,3})")
    mReSubBy.IgnoreCase = False
    ' pipe-delimited signature ("John Smith | Managing Director | [WEB]")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    Set mRePipe = NewRegex("([A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-]+){1,2})\s*\|\s*(?=[A-Z])")
    mRePipe.IgnoreCase = False
    ' misspelled / fuzzy sign-off + name ("Respecrfully Jane Smith")
    Set mReSigTypo =
NewRegex("\b(Respec\w*fully|Sincer\w*ly|Cordially|Gratefully|Warmly)[, ]+([A-Z][a-
z]+(?:\s+(?:[A-Z]\.?|[A-Z][A-Za-z.'\-]+)){0,3})")
    mReSigTypo.IgnoreCase = False
    ' name sitting right before "<[EMAIL]>" (2nd+ entries in a quoted Cc list)
    Set mReNameEmail = NewRegex("([A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-
]+){1,3})\s+(?=<\s*\[EMAIL\])")
    mReNameEmail.IgnoreCase = False
    ' name immediately before a reply line with no sign-off ("...below. Jane Smith On Jun 9")
    Set mReNameOn = NewRegex("([A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-
]+){1,2})\s+(?=On\s+(?:Mon|Tue|Wed|Thu|Fri|Sat|Sun|Jan|Feb|Mar|Apr|May|Jun|Jul|Aug|Sep|Oc
t|Nov|Dec)\b)")
    mReNameOn.IgnoreCase = False
    ' name after a sentence end, right before "Please" / a postscript ("...this. Jane Smith Ps")
    Set mReNameMark = NewRegex("([.!?])\s+([A-Z][a-z]+\s+[A-Z][A-Za-z.'\-
]+)\s+(?=Please\b|P\.?\s?S\.?\b|Ps\b)")
    mReNameMark.IgnoreCase = False
    ' name before a self-descriptor ("Jane Smith Area resident")
    Set mReResident = NewRegex("([A-Z][a-z]+\s+[A-Z][A-Za-z.'\-
]+)\s+(?=(?:Area\s+|Toronto\s+|Long[- ]time\s+|Concerned\s+|Downtown\s+)?[Rr]esident\b)")
    mReResident.IgnoreCase = False
    ' couple at a sign-off ("John and Jane Smith Barrie")
    Set mReCouple = NewRegex("([A-Z][a-z]+\s+and\s+[A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-
]+){1,2})\s+(?=(?:Toronto|Ontario|Canada|Barrie|Mississauga|Etobicoke|Scarborough|Hamilton)
\b)")
    mReCouple.IgnoreCase = False
    ' couple signing off at the very end with no location ("...beaches. John and Jane Smith.")
    ' requires a shared surname after the 2nd first-name, so "York and Toronto" does NOT match.
    ' GUARD LIST below holds place tokens only (no personal names) — it just prevents
    ' geographic pairs (e.g. "York and Toronto") from being mistaken for a couple's names.
    Set mReCoupleEnd =
NewRegex("\b(?!(?:York|Toronto|Ontario|Canada|City|Federal|Provincial|Lake|Centre|Island|Bill
y)\b)([A-Z][a-z]+\s+and\s+[A-Z][a-z]+(?:\s+[A-Z][A-Za-z.'\-]+){1,2})(?=\.?\s*$)")
    mReCoupleEnd.IgnoreCase = False
    ' app/device footer broadened so a trailing name gets exposed to mReTrail
    Set mReFooter = NewRegex("\s+(?:Sent from (?:my )?\w[\w ]{0,25}|Get Outlook[\w ]*|Sent
via[\w ]*)\s*$")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    mReFooter.IgnoreCase = True
    ' trailing name block at the very end (2-3 Title tokens + optional location).
    ' GUARD LIST = do-NOT-redact tokens only: Toronto place / park / landmark names,
    ' role titles (Mayor / Premier), and sign-off / structural words. It contains NO
    ' personal names — its sole purpose is to stop the rule from over-redacting places
    ' ("Billy Bishop"), landmarks ("Leslie Spit") and closings ("Regards ...").
    ' Any first token NOT on this list (i.e. an actual personal name) is redacted.
    Set mReTrail =
NewRegex("\b(?!(?:Billy|Bishop|Toronto|Ontario|Canada|Pearson|Porter|Hamilton|Ottawa|Montr
eal|Mississauga|Etobicoke|Scarborough|Lake|Union|Centre|Island|Islands|Western|Marilyn|Tom
my|Trillium|Cherry|Hanlan|Hanlans|Gardiner|Humber|North|United|Great|Niagara|Cape|Los|San|
Old|Buckingham|Brooklyn|Burj|Four|Royal|Lower|Queen|Bloor|Port|Long|Trinity|Christie|Leslie|
Wards|New|Maple|Yacht|Sailing|Green|Waterfront|" & _

"Mayor|Premier|Sincerely|Regards|Thanks|Thank|Cheers|Respectfully|Cordially|Gratefully|War
mly|Yours|Best|Transportation|Transport|Government|Empire|Worker|Workers|Airport|Expansio
n|Consultation|Department|University|College|Committee|Authority|Corporation|Association|Coa
lition|Residents|Community|Council|Nieuport)\b)" & _
        "([A-Z][a-z]+(?:[-'][A-Za-z]+)*\s+[A-Z][a-z]+(?:[-'][A-Za-z]+)*(?:\s+[A-Z][a-z]+(?:[-'][A-
Za-z]+)*)?)" & _

"(\s+(?:Toronto|Ontario|Canada|Mississauga|Etobicoke|Scarborough|Barrie|Resident|GTA))?\s*$
")
    mReTrail.IgnoreCase = False



    ' ---- signature detection ----
    Set mReFoot = NewRegex("\b(sent from my|sent from|sent with|get outlook|yahoo
mail|outlook for|download outlook|proton mail|secure email|privacy statement|acceptable use
policy|signedcardpayload)\b")
    Set mReContact = NewRegex("\b(phone|tel|telephone|mobile|cell|e[\- ]?mail|email|fax)\b\s*:")
    Set mRePron = NewRegex("\((she|he|they)[\w/ ]*\)")
    Set mReCred =
NewRegex("\b(barrister|solicitor|lawyer|broker|realtor|notary|consultant|engineer|architect|princi
pal|director|president|ceo|cfo|coo|chief|founder|manager|chair|professor|prof|producer|announcer|
commentator|emcee|domestique|mba|cfa|cpa|p\.?eng|ph\.?d|m\.?d|ll\.?b|esq|bsc|msc|llc|ltd|inc|corp
|corporation|incorporated|associates|partner|settler)\b")
    Set mReDescr =
NewRegex("\b(residents?|citizens?|constituents?|torontonians?|neighbou?rs?|voters?|taxpayers?|r
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
atepayers?|homeowners?|generation|born and raised|city of toronto|east
york|etobicoke|scarborough|north york)\b")
    Set mReName =
NewRegex("^(?:(?:Dr|Mr|Mrs|Ms|Mx|Prof|Rev|Hon|Sir|Dame|Capt|Sgt|Fr|St)\.?\s+)?([A-Z][A-
Za-z'\-]+|[A-Z]\.?|[A-Z]{2,})(?:[ .,]+([A-Z][A-Za-z'\-]+|[A-Z]\.?|[A-Z]{2,})){0,3}[.,]?$")
    mReName.IgnoreCase = False
    Set mReTok = NewRegex("^([A-Z][A-Za-z'\-]+|[A-Z]\.?|[A-Z]{2,})$"): mReTok.IgnoreCase
= False
    Set mReSentence = NewRegex("[.!?][""')\]]*\s+")
    Set mReSignoff =
NewRegex("[.!?][""')\]]*\s+(?=(sincerely(?:\s+yours)?|(?:best|kind|kindest|warm|warmest|fond|m
y)\s+regards|regards|(?:best|warm|warmest)\s+wishes|all\s+the\s+best|best|yours(?:\s+(?:truly|sin
cerely|faithfully|respectfully|aye))?|yours\s+in\s+[a-
z]+|respectfully(?:\s+(?:yours|submitted))?|cordially(?:\s+yours)?|cheers|thank\s+you(?:\s+(?:aga
in|so\s+much|very\s+much|kindly))?|thanks(?:\s+(?:again|so\s+much|very\s+much|a\s+lot|kindly)
)?|many\s+thanks|with\s+thanks|with\s+(?:gratitude|respect|appreciation|concern|love|hope|deepe
st\s+concern)|(?:in\s+)?solidarity|(?:in\s+)?peace|gratefully(?:\s+yours)?|warmly|take\s+care|talk\
s+soon|stay\s+(?:safe|well)|god\s?speed|in\s+trust(?:\s+and\s+good\s+faith)?|ciao|signed|submitt
ed\s+by|humbly))")
    ' explicit closings after a comma or dash (short tail only)
    Set mReClose = NewRegex("[," & EN & EM & "\-
]["")\]]*\s+(?=(sincerely(?:\s+yours)?|(?:best|kind|warm)\s+regards|regards|best\s+wishes|warm\
s+wishes|yours(?:\s+truly|\s+sincerely)?|cheers|thanks(?:\s+again)?|thank\s+you|gratefully|warml
y|respectfully|cordially|signed))")
    ' high-confidence courtesy closings that are valid even with NO preceding punctuation
    Set mReCloseIn = NewRegex("\b(thank(?:s|
you)?(?:\s+very\s+much|\s+so\s+much|\s+kindly)?\s+(?:for\s+)?(?:your\s+)?(?:time|consideratio
n|attention|understanding|patience|input|feedback|help|support|reading|listening|considering|takin
g\s+the\s+time))\b")
    Set mReDelim = NewRegex("(^|\s)--+(\s|$)")

    Set mReEmptyBr = NewRegex("\[\s*\]")
    Set mReSpace = NewRegex("\s+")

    Set mStream = CreateObject("ADODB.Stream")
    mStream.Type = 2: mStream.Charset = "UTF-8": mStream.Open
    mStream.WriteText "Received,Subject,Body" & vbCrLf

    Dim total As Long
    total = ProcessFolder(fld)
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    mStream.SaveToFile outPath, 2
    mStream.Close
    MsgBox total & " emails exported and anonymized." & vbCrLf & vbCrLf & _
           "Saved to:" & vbCrLf & outPath, vbInformation, "Done"
    Exit Sub

Fail:
    MsgBox "Export failed: " & Err.Description, vbExclamation
End Sub

'---------------------------------------------------------------- core
Private Function ProcessFolder(fld As Outlook.Folder) As Long
    Dim itms As Outlook.Items, obj As Object, mi As Outlook.MailItem, n As Long
    Dim recv As String, rawSubj As String, rawBody As String
    Set itms = fld.Items
    On Error Resume Next
    itms.Sort "[ReceivedTime]", False
    On Error GoTo 0
    For Each obj In itms
        If TypeName(obj) = "MailItem" Then
            Set mi = obj
            recv = "": rawSubj = "": rawBody = ""
            On Error Resume Next
            recv = Format(mi.ReceivedTime, "yyyy-mm-dd hh:nn")
            rawSubj = mi.Subject
            rawBody = mi.Body
            On Error GoTo 0
            mStream.WriteText Q(recv) & "," & Q(Scrub(rawSubj, False)) & "," _
                        & Q(Scrub(rawBody, True)) & vbCrLf
            n = n + 1
        End If
    Next obj
    ProcessFolder = n
End Function

Private Function Scrub(ByVal s As String, ByVal trimSig As Boolean) As String
    If Len(s) = 0 Then Exit Function
    s = mReDotCap.Replace(s, "$1$2 $3")
    s = mReBanner.Replace(s, "")
    s = mReUrl.Replace(s, "")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    s = mReImg.Replace(s, "")
    s = mReBullet.Replace(s, ". ")          ' bullet/asterisk lines -> sentence breaks
    s = mReDotRun.Replace(s, ". ")
    s = mReCommaDot.Replace(s, ", ")
    s = mReEmail.Replace(s, "[EMAIL]")
    s = mReHandle.Replace(s, "[HANDLE]")
    s = mReWeb.Replace(s, "[WEB]")
    s = mRePhone.Replace(s, "[PHONE]")
    s = mRePostal.Replace(s, "[POSTAL]")
    s = mReAddr.Replace(s, "[ADDRESS]")
    s = mReMyName.Replace(s, "$1 [NAME]")   ' inline self-identification
    s = mReIComma.Replace(s, "$1, [NAME],")
    s = Trim$(mReSpace.Replace(s, " "))
    If trimSig Then
        On Error Resume Next
        Dim t As String
        t = StripQuoted(s)                  ' scrub names in forwarded/quoted chains
        If Err.Number = 0 And Len(Trim$(t)) > 0 Then s = t
        Err.Clear
        t = ScrubNames(s)                   ' scrub mid-body / top / inline residual names
        If Err.Number = 0 And Len(Trim$(t)) > 0 Then s = t
        Err.Clear
        t = RemoveSignature(s)
        If Err.Number = 0 And Len(Trim$(t)) > 0 Then s = t
        Err.Clear
        ' second name pass: RemoveSignature can trim trailing signature/footer
        ' content that was hiding a name from the end-anchored rules (mReCoupleEnd,
        ' mReTrail). Re-run ScrubNames now that the true end of the body is exposed.
        t = ScrubNames(s)
        If Err.Number = 0 And Len(Trim$(t)) > 0 Then s = t
        Err.Clear
        On Error GoTo 0
    End If
    s = mReEmptyBr.Replace(s, "")
    s = Trim$(mReSpace.Replace(s, " "))
    Scrub = s
End Function

'---------------------------------------- residual name scrub
' Names the tail-trimmer can't see because they aren't at the end:
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
'   - letterhead name at the TOP (before an address tag / "Dear" / street no.)
'   - any name run hugging a redacted [ADDRESS]/[POSTAL]/[PHONE]/[EMAIL]/[WEB]
'   - inline self-ID: I'm / I am / This is + a Title-case first+last name
'   - first-name sign-off right before a quoted reply ("Best, Jane On Tue...")
'   - a name in a reply attribution after the timestamp ("...12:49 PM Jane Smith")
Private Function ScrubNames(ByVal s As String) As String
    s = mReHead.Replace(s, "[NAME] ")
    s = mReBeforeTag.Replace(s, "[NAME] ")
    s = mReSelfID.Replace(s, "$1 [NAME]")
    s = mReSigOn.Replace(s, "$1, [NAME]")
    s = mReAttrib.Replace(s, "$1[NAME]")
    ' --- v4 additions ---
    s = mReCredName.Replace(s, "[NAME] ")
    s = mReClabel.Replace(s, "[NAME] ")
    s = mReSubBy.Replace(s, "$1: [NAME]")
    s = mRePipe.Replace(s, "[NAME] | ")
    s = mReSigTypo.Replace(s, "$1 [NAME]")
    s = mReNameEmail.Replace(s, "[NAME] ")
    s = mReNameOn.Replace(s, "[NAME] ")
    s = mReNameMark.Replace(s, "$1 [NAME] ")
    s = mReResident.Replace(s, "[NAME] ")
    s = mReCouple.Replace(s, "[NAME] ")
    s = mReCoupleEnd.Replace(s, "[NAME]")
    ' peel app/device footers off the end (twice, for stacked footers),
    ' then redact a trailing name block now exposed at the end
    s = mReFooter.Replace(s, "")
    s = mReFooter.Replace(s, "")
    s = mReTrail.Replace(s, "[NAME]$2")
    ScrubNames = s
End Function

'---------------------------------------- quoted / forwarded chains
' Catches names the end-of-message signature logic can't see because they
' sit MID-body in a forwarded/replied chain:
'   1) forwarder's sign-off + name right before a Forwarded/Original marker
'   2) a name on a quoted header line (From:/To:/Cc:/Bcc:/Reply-To:),
'      replaced with the label + [NAME]
'   3) a name tucked inside <...> ahead of a redacted [EMAIL]
Private Function StripQuoted(ByVal s As String) As String
    s = mReFwdName.Replace(s, "")
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    s = mReQHdr.Replace(s, "$1: [NAME]")
    s = mReQAngle.Replace(s, "<")
    StripQuoted = s
End Function

'------------------------------------------------ signature removal
Private Function RemoveSignature(ByVal s As String) As String
    s = CutFooter(s)
    s = CutSignoff(s)
    s = ShaveTail(s)
    RemoveSignature = s
End Function

Private Function CutFooter(ByVal s As String) As String
    Dim cut As Long: cut = -1
    Dim mc As Object
    Set mc = mReFoot.Execute(s):    If mc.Count > 0 Then cut = mc(0).FirstIndex
    Set mc = mReContact.Execute(s)
    If mc.Count > 0 Then If cut = -1 Or mc(0).FirstIndex < cut Then cut = mc(0).FirstIndex
    If cut = -1 Then CutFooter = s: Exit Function
    Dim head As String: head = RTrim$(Left$(s, cut))
    Dim n As Long, sp As Long, lastTok As String
    Do
        head = RTrim$(head): If Len(head) = 0 Then Exit Do
        sp = InStrRev(head, " ")
        If sp = 0 Then lastTok = head Else lastTok = Mid$(head, sp + 1)
        If n < 5 And IsNamey(lastTok) Then
            If sp = 0 Then head = "" Else head = Left$(head, sp - 1)
            n = n + 1
        Else
            Exit Do
        End If
    Loop
    CutFooter = head
End Function

Private Function CutSignoff(ByVal s As String) As String
    Dim best As Long: best = -1
    Dim mc As Object, i As Long, p As Long
    Set mc = mReSignoff.Execute(s)
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    For i = 0 To mc.Count - 1
        p = mc(i).FirstIndex + mc(i).Length
        If p >= Len(s) * 0.4 Or WordsAfter(s, p) <= 55 Then
            If best = -1 Or p < best Then best = p
        End If
    Next i
    Set mc = mReClose.Execute(s)
    For i = 0 To mc.Count - 1
        p = mc(i).FirstIndex + mc(i).Length
        If WordsAfter(s, p) <= 8 Then
            If best = -1 Or p < best Then best = p
        End If
    Next i
    ' courtesy closings with no preceding punctuation, only when near the very end
    Set mc = mReCloseIn.Execute(s)
    For i = 0 To mc.Count - 1
        p = mc(i).FirstIndex
        If WordsAfter(s, p) <= 10 And WordCount(Left$(s, p)) >= 8 Then
            If best = -1 Or p < best Then best = p
        End If
    Next i
    Set mc = mReDelim.Execute(s)
    If mc.Count > 0 Then
        p = mc(0).FirstIndex
        If p >= Len(s) * 0.4 Or WordsAfter(s, p) <= 55 Then
            If best = -1 Or p < best Then best = p
        End If
    End If
    If best >= 0 Then
        Dim head As String: head = Trim$(Left$(s, best))
        If WordCount(head) >= 6 Then CutSignoff = head: Exit Function
    End If
    CutSignoff = s
End Function

Private Function ShaveTail(ByVal s As String) As String
    Dim g As Long, p As Long, ci As Long, head As String, tail As String, cut As Boolean
    For g = 1 To 8
        If WordCount(s) <= 8 Then Exit For
        cut = False
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
        ' (a) segment after last sentence break
        p = LastSentenceBreak(s)
        If p > 0 Then
            head = Trim$(Left$(s, p)): tail = Trim$(Mid$(s, p + 1))
            If Len(tail) > 0 And WordCount(head) >= 6 And IsSigSegment(tail) Then
                s = head: cut = True
            End If
        End If
        ' (b) short name/descriptor block after the last comma
        If Not cut Then
            ci = InStrRev(s, ",")
            If ci > 1 Then
                head = Trim$(Left$(s, ci - 1)): tail = Trim$(Mid$(s, ci + 1))
                If Len(tail) > 0 And WordCount(head) >= 8 And WordCount(tail) <= 6 _
                  And Not EndsSentence(tail) _
                  And (mReName.Test(tail) Or (HasNamey(tail) And mReDescr.Test(tail))) Then
                   s = head: cut = True
                End If
            End If
        End If
        If Not cut Then Exit For
    Next g
    ShaveTail = s
End Function

' True if a trailing segment looks like signature material.
Private Function IsSigSegment(ByVal seg As String) As Boolean
    Dim g As String: g = Trim$(seg)
    Do While Len(g) > 0
        If Left$(g, 1) <> "-" And Left$(g, 1) <> " " Then Exit Do
        g = Mid$(g, 2)
    Loop
    g = Trim$(g)
    If Len(g) = 0 Then IsSigSegment = True: Exit Function
    If InStr(g, "[PHONE]") > 0 Or InStr(g, "[POSTAL]") > 0 Or InStr(g, "[EMAIL]") > 0 _
      Or InStr(g, "[HANDLE]") > 0 Or InStr(g, "[ADDRESS]") > 0 Or InStr(g, "[WEB]") > 0 _
      Or InStr(g, "[NAME]") > 0 Then IsSigSegment = True: Exit Function
    If mReFoot.Test(g) Or mReContact.Test(g) Then IsSigSegment = True: Exit Function
    If mRePron.Test(g) Then IsSigSegment = True: Exit Function
    If WordCount(g) <= 12 And StartsWithAny(g, Array("thank you", "thanks", "many thanks", _
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
        "with thanks", "in trust", "gratefully", "best", "cheers", "warmly", "respectfully", _
        "sincerely", "regards", "best regards", "kind regards", "warm regards", "cordially", _
        "yours", "all the best", "take care", "peace", "in solidarity", "signed")) _
        Then IsSigSegment = True: Exit Function
    If mReName.Test(g) Then IsSigSegment = True: Exit Function
    If WordCount(g) <= 12 And HasNamey(g) And mReDescr.Test(g) Then IsSigSegment =
True: Exit Function
    If IsNameRun(g) Then IsSigSegment = True: Exit Function          ' petition-style name lists
    If WordCount(g) <= 14 Then
        If mReCred.Test(g) Then IsSigSegment = True: Exit Function
        If IsCommaFlourish(g) Then IsSigSegment = True: Exit Function
        If InStr(g, "|") > 0 Then IsSigSegment = True: Exit Function
    End If
    If WordCount(g) <= 5 And Not EndsSentence(g) Then IsSigSegment = True: Exit Function
    IsSigSegment = False
End Function

'------------------------------------------------------------ helpers
Private Function IsNameRun(ByVal s As String) As Boolean         ' 4-8 tokens, >=85% name-
shaped
    Dim parts() As String, i As Long, namey As Long, tot As Long
    parts = Split(Trim$(mReSpace.Replace(s, " ")), " ")
    tot = UBound(parts) - LBound(parts) + 1
    If tot < 4 Or tot > 8 Then Exit Function
    For i = LBound(parts) To UBound(parts)
        If IsNamey(parts(i)) Then namey = namey + 1
    Next i
    IsNameRun = (namey * 100 >= tot * 85)
End Function

Private Function HasNamey(ByVal s As String) As Boolean
    Dim parts() As String, i As Long
    parts = Split(Trim$(mReSpace.Replace(s, " ")), " ")
    For i = LBound(parts) To UBound(parts)
        If IsNamey(parts(i)) Then HasNamey = True: Exit Function
    Next i
End Function

Private Function IsCommaFlourish(ByVal s As String) As Boolean
    If InStr(s, ",") = 0 Then Exit Function
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
    Dim parts() As String, i As Long, namey As Long, tot As Long
    parts = Split(Trim$(mReSpace.Replace(s, " ")), " ")
    tot = UBound(parts) - LBound(parts) + 1
    If tot < 1 Or tot > 14 Then Exit Function
    For i = LBound(parts) To UBound(parts)
        If IsNamey(parts(i)) Then namey = namey + 1
    Next i
    IsCommaFlourish = (namey * 2 >= tot)
End Function

Private Function IsNamey(ByVal tok As String) As Boolean
    Dim t As String: t = tok
    Do While Len(t) > 0
        If InStr(",.|", Right$(t, 1)) = 0 Then Exit Do
        t = Left$(t, Len(t) - 1)
    Loop
    Do While Len(t) > 0
        If InStr(",.|", Left$(t, 1)) = 0 Then Exit Do
        t = Mid$(t, 2)
    Loop
    If Len(t) = 0 Then Exit Function
    IsNamey = mReTok.Test(t)
End Function

Private Function LastSentenceBreak(ByVal s As String) As Long
    Dim mc As Object: Set mc = mReSentence.Execute(s)
    If mc.Count = 0 Then Exit Function
    LastSentenceBreak = mc(mc.Count - 1).FirstIndex + mc(mc.Count - 1).Length
End Function

Private Function WordsAfter(ByVal s As String, ByVal pos As Long) As Long
    If pos >= Len(s) Then Exit Function
    WordsAfter = WordCount(Mid$(s, pos + 1))
End Function

Private Function StartsWithAny(ByVal s As String, ByVal cues As Variant) As Boolean
    Dim l As String, x As Variant: l = LCase$(Trim$(s))
    For Each x In cues
        If Left$(l, Len(x)) = x Then StartsWithAny = True: Exit Function
    Next x
```

Record released pursuant to the Access to Information Act / Document divulgué en vertu de la Loi sur l'accès à l'information

```
End Function

Private Function EndsSentence(ByVal s As String) As Boolean
    s = Trim$(s): If Len(s) = 0 Then Exit Function
    Dim c As String: c = Right$(s, 1)
    EndsSentence = (c = "." Or c = "!" Or c = "?")
End Function

Private Function WordCount(ByVal s As String) As Long
    s = Trim$(mReSpace.Replace(s, " "))
    If Len(s) = 0 Then Exit Function
    WordCount = UBound(Split(s, " ")) + 1
End Function

Private Function NewRegex(pat As String) As Object
    Set NewRegex = CreateObject("VBScript.RegExp")
    NewRegex.Global = True
    NewRegex.IgnoreCase = True
    NewRegex.Pattern = pat
End Function

Private Function Q(ByVal s As String) As String
    Q = """" & Replace(s, """", """""") & """"
End Function
```